<u>Telecare LIN eNewsletter</u> <u>November 2010</u>

Welcome to the November 2010 newsletter. The Telecare Learning and Improvement Network (LIN) is responsible for providing general implementation support to organisations building their telecare and telehealth programmes in England. The last newsletter had over 9300 hits.

Don't forget, if you prefer to have your telecare and telehealth news at the start of each week then weekly news bulletins (DH Care Networks/WSDAN) are available at: <u>http://www.dhcarenetworks.org.uk/IndependentLivingChoices/Telecare/AdviceonTelecare/TelecareSol</u> <u>utions/</u> - if you follow Mike Clark on Twitter, you will get a reminder (@clarkmike or #WSDAN).

All monthly telecare newsletters are archived at: <u>www.dhcarenetworks.org.uk/telecarenewsletters</u>

If you are an organisation implementing telecare or telehealth in England and have an interesting local telecare or telehealth story for inclusion in a future newsletter then e-mail Mike Clark at <u>telecare@dhcarenetworks.org.uk</u>

PCT Telehealth Map – now colour coded for long term condition: <u>http://maps.google.co.uk/maps/ms?hl=en&ie=UTF8&msa=0&msid=100406857045032193451.00047bf</u> <u>ad6341183c8523&ll=54.329338,-1.604004&spn=8.052625,18.676758&z=6</u>

Telecare and Telehealth Evaluation Map:

http://maps.google.co.uk/maps/ms?hl=en&ie=UTF8&msa=0&msid=100406857045032193451.000481b fda3b6cc58babe&ll=52.66972,-1.955566&spn=8.373034,18.676758&z=6

Telecare Services Map (currently being updated for new web sites and charging information): <u>http://maps.google.co.uk/maps/ms?hl=en&ie=UTF8&msa=0&msid=100406857045032193451.0004540</u> <u>c223f16f2d1c9d&ll=52.842595,-1.867676&spn=8.339986,18.676758&z=6</u>

If you would like up to date information about the Whole System Demonstrator Programme and the development of the evidence base for telecare and telehealth then go to <u>www.wsdactionnetwork.org.uk</u>

There is free registration on both web sites: <u>www.wsdactionnetwork.org.uk</u> <u>www.dhcarenetworks.org.uk</u>

Follow Mike Clark on Twitter @clarkmike or use the hashtag #WSDAN

Note: DH Care Networks/WSDAN is not responsible for the content of external links and does not endorse any suppliers or their products. Any claims made by organisations should be carefully evaluated as part of normal commissioning and procurement arrangements.

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Summary for November 2010 Newsletter

Item 1 covers a range of relevant Department of Health references including the comprehensive spending review, allocation of \pounds 70m grant funding in 2010/11 and the social care vision for adult services.

Item 2 provides regional breakdowns of Care Quality Commission telecare figures.

Item 3 covers some recent newsletter contributions including courses, educational materials and the West Midlands programme for telecare and telehealth

Item 4 covers recent news from the Whole System Demonstrator Action Network

Item 5 provides a link to the recent Housing Learning and Improvement Network Newsletter

Item 6 covers upcoming events and conferences featuring telecare and telehealth

Item 7 provides a comprehensive news roundup and links since the last newsletter

1 News from the Department of Health including Social Care Vision

Prepared by Mike Clark

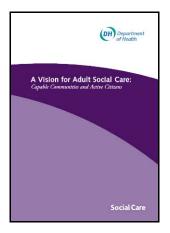
1) Vision for Adult Social Care (16 November 2010)

On Tuesday 16 November 2010, the Government launched its Vision for Adult Social Care: Capable Communities and Active Citizens and the consultation, Transparency in outcomes: a framework for adult social care. This follows on from the partnership agreement of the Consortium (made up of the Association of Directors of Adult Social Services, the Local Government Association and the Department of Health) - Think Local, Act Personal - launched at the National Children and Adult Services conference on 4 November. The partnership agreement focuses on the delivery of personalisation, developed together with the adult social care sector, service users and carers. In addition to this, the Consortium has also produced a number of best practice guides. Alongside the Social Care Vision, the Department of Health has launched a consultation on Transparency in outcomes: a framework for adult social care - a new strategic approach to quality and outcomes in adult social care. This is an enabling framework which seeks to place outcomes at the heart of social care, improve quality in services, and empower citizens to hold their Councils to account for the services they provide. The consultation closes on 9 February 2011.

LAC(DH)(2010)7

http://www.dh.gov.uk/en/Publicationsandstatistics/Lettersandcirculars/LocalAuthorityCirculars/DH 1217

A Vision for Adult Social Care: Capable Communities and Active Citizens



There are some telecare references in the vision document.

Page 13 Section 3.9

"New technology opens up new horizons for care. From community alarms to sophisticated communication systems, telecare can help people stay in their own homes and live independently for longer. Chapter 7 discusses its potential to save resources as well as promote independence".

Page 30, Sections 7.9 to 7.11

Providing care and support to meet people's goals

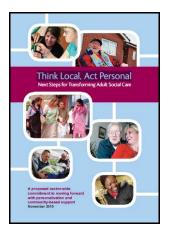
7.9 "... Providing people's care and support in the most appropriate and cost-effective way is vital. Selfevaluations from three councils indicate that adult social care departments could save at least 1.5 per cent per annum of their home and residential care spend by introducing integrated telecare support to people. North Yorkshire Council has led the way in embedding telecare services into its social care provision, saving around £1m per annum as a result.61

7.10 Assisted living is one of the most promising developments for ensuring the ageing population continues to be well served with high quality and affordable health and care services. Technologies such as telehealth help people with long-term conditions to better manage and understand their condition. They also provide daily information on health status to support more effective and timely clinical decisions. Telecare enables people to live at home independently for longer by providing technologies that make their homes more safe and secure.

7.11 Robust evidence on how to target telecare and telehealth to ensure both cost-effectiveness and successful outcomes is lacking. The £31m whole system demonstrator programme will start to address this problem. It is the largest ever randomised control trial of these technologies. Over 6,000 people across Kent, Cornwall and Newham are involved in testing assisted living services, and the evaluation by six of the UK's leading academic bodies will report in spring 2011. The results will inform the Department of Health's work with BIS on market shaping and the barriers to new technology entering the market, including assisted living...."

www.dh.gov.uk/prod consum dh/groups/dh digitalassets/@dh/@en/@ps/documents/digitalasset/dh 1 21667.pdf

- 2) A consultation on proposals Transparency in outcomes: a framework for adult social care www.dh.gov.uk/en/Consultations/Liveconsultations/DH_121509
- 3) Think Local, Act Personal Next Steps for Transforming Adult Social Care



www.puttingpeoplefirst.org.uk/_library/PPF/NCAS/Partnership_Agreement_final_29_October_2010.pdf

4) Transparency in outcomes: a framework for adult social care - Your response to the consultation questions

www.dh.gov.uk/prod consum dh/groups/dh digitalassets/@dh/@en/documents/digitalasset/dh 12166 3.doc

5) Practical approaches to improving the lives of disabled and older people through building stronger communities

Page 28

"...Reading has commissioned a range of services to reduce demand for social care and emergency hospital admissions and improve older people's health and well-being. These range from practical help for people after hospital or intermediate care discharge to services that aim to break down social isolation and identify unmet needs. A particularly innovative approach is the setting up of teleconferencing networks to develop people's social networks. So far there are four up and running, including one Polish group, one for the Indian community and a 'just home from hospital' group..."

www.dh.gov.uk/prod_consum_dh/groups/dh_digitalassets/@dh/@en/@ps/documents/digitalasset/dh_1 21668.pdf

6) Practical approaches to market and provider development

www.dh.gov.uk/prod consum dh/groups/dh digitalassets/@dh/@en/@ps/documents/digitalasset/dh 1 21670.pdf

7) Practical approaches to co-production - Building effective partnerships with people using services, carers, families and citizens

www.dh.gov.uk/prod_consum_dh/groups/dh_digitalassets/@dh/@en/@ps/documents/digitalasset/dh_1 21669.pdf

8) Practical approaches to safeguarding and personalisation <u>www.dh.gov.uk/prod_consum_dh/groups/dh_digitalassets/@dh/@en/@ps/documents/digitalasset/dh_1</u> <u>21671.pdf</u>

9) Personal budgets – checking the results

www.puttingpeoplefirst.org.uk/_library/PPF/NCAS/personal_budgets_checking_the_results_fin al_29_October_2010.pdf

10) Enabling risk, ensuring safety: Self-directed support and personal budgets www.scie.org.uk/publications/report36/files/report36.pdf

11) Extract from Hansard - 16 November 2010

The Minister of State, Department of Health (Paul Burstow): We are today publishing the Government's plans for adult social care services-"A Vision for Adult Social Care: Capable Communities and Active Citizens". Alongside the social care vision, the Department has launched a consultation on "Transparency in outcomes: a framework for adult social care"-a new strategic approach to quality and outcomes in adult social care.

The vision sets the context for the future development of social care services. It is the first step, followed by the Law Commission's work on reforming the legal framework next spring and the Commission on Funding of Care and Support next summer, towards the White Paper on care and support at the end of 2011. This will set out plans to establish a modern and financially sustainable framework for care and support, and the requirements for new legislation.

The vision sets out a new direction for adult social care, putting people, personalised services and outcomes centre stage and returning social care to its foundations of reciprocity and constructive action by individuals on behalf of the whole community. It sets a challenge for councils to provide a personal budget, preferably as a direct payment, for everyone who is eligible by April 2013. As councils devolve commissioning responsibility to individuals via personal budgets, we expect them to work with providers to broaden the market of care services, particularly small social enterprises, so that individuals can exercise real choice over care services. A consequence of personalisation is that people will increasingly take their own decisions about how to balance their new freedoms with a sensible approach to risk. The vision also calls for an increase in preventive activity in local communities, to keep people independent for longer and contribute to building the big society.

The vision includes examples of how councils, working in partnership with local organisations and people, can develop innovative, efficient services. It encourages people to look to themselves and their communities, not just the state, for solutions and in doing so to grow the big society. It alerts councils to their new leadership role in health improvement and health and well-being boards and the opportunities this offers.

Councils should use the solid basis for social care funding delivered by the recent spending review as a springboard to reform services. In recognition of the pressures on the social care system in a challenging local government settlement, the coalition Government have allocated an additional £2 billion by 2014-15 to support the delivery of social care. This means, with an ambitious programme of efficiency, that there is enough funding available both to protect people's access to services and deliver new approaches to improve quality and outcomes.

Plans for service reform were outlined in the social care consortium's partnership agreement, "Think Local, Act Personal" launched at the national children's and adult services conference on 4 November 2010. Led by the Association of Directors of Adult Social Services and the local government group on behalf of 21 social care organisations, it describes the next steps for councils to personalise services and provide more comprehensive information for people who need advice on care and support services. In addition to this, the consortium has also produced a number of best practice guides.

The key principles for adult social care described in the vision are:

- prevention: empowered people and strong communities will work together to maintain independence. Where the state is needed, it helps people to retain and regain their independence;
- personalisation: individuals not institutions take control of their care. Personal budgets, preferably as direct payments, are provided to all eligible people. Information about care and support is available for all local people, regardless of whether or not they fund their own care;
- partnership: care and support delivered in a partnership between individuals, communities, the voluntary sector, the NHS and councils, including wider support services, such as housing;
- plurality: the variety of people's needs is matched by diverse service provision, with a broad market of highquality service providers;
- protection: there are sensible safeguards against the risk of abuse or neglect. Risk is no longer an excuse to limit people's freedom;
- productivity: greater local accountability will drive improvements and innovation to deliver higher productivity and high-quality care and support services. A focus on publishing information about agreed quality outcomes will support transparency and accountability; and
- people: we can draw on a work force who can provide care and support with skill, compassion and imagination, and who are given the freedom and support to do so. We need the whole work force, including care workers, nurses, occupational therapists, physiotherapists and social workers, alongside carers and the people who use services, to lead the changes set out in the vision.

http://www.publications.parliament.uk/pa/cm201011/cmhansrd/cm101116/wmstext/101116m0001.htm# 10111627000096

Telecare essential to 're-enablement' - The government has highlighted the importance of using telehealth to help reform social care and provide more control to individuals and their carers. In its new blueprint on social care, published today, the government says the technology can help provide more personalised and preventative services.

http://www.e-health-insider.com/news/6425/telecare essential to 're-enablement'

12) DH E- Learning tools to support the NHS and Social Care workforce deliver improved care to people living with Long Term Conditions

Toolkits cover:

- Care Planning E-learning Toolkit
- Self Care E-learning Toolkit
- Information Prescriptions E-learning toolkit
- End of Life Care E-Learning Toolkit

http://www.dh.gov.uk/en/Healthcare/Medicinespharmacyandindustry/DH_121604

13) Health debate – 17 November 2010

Andrew Lansley (Secretary of State, Health; South Cambridgeshire, Conservative)

"....The right hon. Gentleman must consider that if a health service buys rehabilitation for patients returning home after being in hospital so that they do not need another emergency hospital admission, or puts telehealth in someone's home so that their independence at home is maintained, that is health spending. It is the normal approach of the NHS to providing preventive services".

".... In addition, the NHS is going to support social care activity in the ways I have described, such as through telehealth, re-ablement and equipment adaptations. We are transferring the learning disability transfer grant and other adult social care grants collectively representing £2.7 billion a year from the NHS to local authority funding, without reductions in those grants".

"....The Minister of State, Department of Health, my hon. Friend Paul Burstow, and I are very impressed that the local NHS and local authorities are, sometimes for the first time, sitting down together and discussing how they can use their resources. Even this year we managed to save £70 million from the budget that we inherited from the Labour party. That money can be invested in re-ablement, and in bringing local authorities and the NHS together to improve the service to people who are going home..."

http://www.theyworkforyou.com/debates/?id=2010-11-17a.904.1&s=speaker%3A10349#g905.0

14) DH long term condition information sheets (17 November 2010)

The Department has produced a series of information sheets for doctors, nurses, those delivering personal health budgets, allied health professionals, health trainers and anyone supporting individuals with long term conditions. The information sheets cover a range of topics including care planning, care co-ordination, managing need and assessment of risk, motivating people to self care, goal setting and action planning and end of life care.

- Download information sheet 1: Personalised care planning (PDF, 2514K)
- Download information sheet 2: Personalised care planning diagram (PDF, 2213K)
- Download information sheet 3: Care co-ordination (PDF, 1967K)

http://www.dh.gov.uk/en/Publicationsandstatistics/Publications/PublicationsPolicyAndGuidance/DH_12 1603

15) DH press release - £400 million funding for carers' breaks (16 November 2010) <u>http://nds.coi.gov.uk/content/Detail.aspx?NewsAreaID=2&ReleaseID=416559</u>

16) New guidance on producing information for people with learning disabilities (18 November 2010)

http://www.dh.gov.uk/en/MediaCentre/Pressreleases/DH_121794?utm_source=twitterfeed&utm_mediu m=twitter

17) Department of Health - 29 October 2010 Amendment to paragraph 119 of the Guidance on Direct Payments 2009

The Community Care, Services for Carers and Children's Services (Direct Payments) (England) (Amendment) Regulations 2010 came into force on 29 October 2010. The instrument amends regulations 9 and 10 of the Community Care, Services for Carers and Children's Services (Direct Payments) (England) Regulations 2009 to lift the requirement on local authorities to carry out a financial assessment when determining what amount is reasonably practicable for the direct payment recipient to pay towards securing the provision of residential accommodation.

http://www.dh.gov.uk/en/Publicationsandstatistics/Publications/PublicationsPolicyAndGuidance/DH_10 4840

18) LAC (DH) (2010) 6: The Personal Care at Home Act 2010 and charging for re-ablement (28 October 2010)

This circular advises councils of the legal position on charging for re-ablement, the development of reablement services with the £70m allocation via the NHS in 2010/11 in support of post hospital discharge, and confirms that the Personal Care at Home Act will not be implemented.

http://www.dh.gov.uk/en/Publicationsandstatistics/Lettersandcirculars/LocalAuthorityCirculars/DH_1209 94

19) 2010/11 funding for re-ablement linked to hospital discharge – letter from DH to SHA's re £70m funding (28 October 2010)

PCTs will be allocated the additional funding via increased revenue resource and cash limit allocations. PCTs should develop local plans in conjunction with the Local Authority and FT/NHS Trusts and community health services on the best way of using this money to facilitate seamless care for patients on discharge from hospital and to prevent avoidable hospital readmissions.

A proportion of this funding should be used to develop current re-ablement capacity in councils, community health services, the independent and voluntary sectors according to local needs. Resources can be transferred to local partners, including whether a pooled budget should be set up, wherever this make sense locally.

PCTs should use the plans developed for this year as a basis for co-ordinated activity on postdischarge support in 2011/12 and 2012/13 when changes to the tariffs will take effect.

In 2011/12, non payment to Trusts for emergency readmissions will create savings for commissioners to reinvest in re-ablement and post-discharge support in year, whilst the intention is that from 2012/13 the tariffs are increased to cover the cost of post-discharge support, including re-ablement.

SHAs should ensure that each PCT has a local plan, developed with their Local Authority and local FT/NHS Trusts including monitoring arrangements, in place by the end of December 2010. http://www.dh.gov.uk/en/Publicationsandstatistics/Lettersandcirculars/Dearcolleagueletters/DH_120944 20) New commissioning support packs for GPs (21 October 2010)



The first of a new series of support packs is for cardiac rehabilitation services. The pack includes:

- 1. A service specification that sets out how to design services to improve patient outcomes
- 2. A costing tool that commissioners can use to determine how much money could be saved by implementing the service
- 3. Procurement advice and templates designed to slash the amount of time spent on administration and reduce the need for GP commissioners to rely on external management support

The cardiac pack is ready to be used by commissioners, whether they are existing PCTs or shadow GP Commissioning Consortia. The commissioning packs are not mandatory so can be adapted to suit local needs and will free up Consortia to focus on outcomes and services for patients.

All commissioning packs will provide GPs with a set of tools and templates to use when designing and buying services for their patients.

Further packs will be developed and launched next year for dementia and chronic obstructive pulmonary disease (COPD) services. It is expected that the packs will evolve over time as GP commissioners have more control in designing services and clarity on their support needs.

"This year's National Audit of Cardiac Rehabilitation shows a 4% increase in the number of heart patients in England receiving cardiac rehabilitation from 38% to 42%", said Mike Knapton, GP and Associate Medical Director at the British Heart Foundation. "This commissioning pack is a welcome step forward in our goal of ensuring every heart patient who would benefit from cardiac rehabilitation is given the chance to receive it. We urge all commissioners of care in England to use this pack and ensure referral to cardiac rehabilitation is a routine part of treating heart patients, giving them the chance to live longer and better quality lives."

Health Secretary Andrew Lansley confirmed that the pack has been designed with GPs and will evolve: "we want to make sure that GPs are supported too, and that they do not have to wade through layers of bureaucracy when designing services. This is the first of a series of packs that aim to reduce the time GP Consortia will spend on procurement and to easily demonstrate how they can design services that will give patients the best outcomes and use money effectively."

The British Heart Foundation and NHS Improvement have also launched a patient information pack to make patients aware of what they should expect from a good cardiac rehabilitation service.

http://www.dh.gov.uk/en/Aboutus/Features/DH_120770 http://www.dh.gov.uk/en/Publicationsandstatistics/Publications/PublicationsPolicyAndGuidance/Browsable/DH_11 7504

Strategic Commissioning Development Unit (SCDU): commissioning packs http://www.dh.gov.uk/en/Publicationsandstatistics/Publications/PublicationsPolicyAndGuidance/Browsable/DH_11

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21) Comprehensive Spending Review (20 October 2010)

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http://www.hm-treasury.gov.uk/spend index.htm

a) 2010 Spending Review - Health

The Government has announced details of the Spending Review 2010 for the period between 2011-12 to 2014-15.

In line with the Government's commitment to protect health, the overall NHS budget will increase. In addition there is a clear commitment to support social care.

For health, the overall budget will increase by 0.4% in real terms. This includes:

- a 1.3% increase in the resource budget;
- a 17% decrease in capital spending
- a reduction in the administration budget of 33%
- reinvestment to support the delivery of NHS services

Social care will receive additional investment, rising to £2 billion per year by 2014-15, through the NHS and local government.

To meet the rising costs of healthcare and increasing demand on its services, the NHS will release up to £20 billion of annual efficiency savings over the next four years, all of which will be reinvested to meet rising levels of demand and to support improvements in quality and outcomes. This will include, for example:

- continuously improving workforce productivity;
- applying best practice throughout the NHS in the management of long term conditions;
- driving down inconsistencies in admissions and outpatient appointments;
- and a 33% cut in the administration budget, including a reduction in the number of arm's length bodies from 18 to a maximum of 10 by 2014.

'The Spending Review reinforces our historic commitment to protect health spending and means that funding for the NHS will increase in real terms in every year of this Parliament' said Health Secretary Andrew Lansley. 'Due to the deficit and the increasing demands on NHS and care services we have had to make difficult decisions about where this money is spent and we have to make every penny count.'

'That is why we have chosen to invest in supporting social care and reablement – honouring our commitment to protect the most vulnerable in our society. And ultimately a better integrated health and care system will mean a

more efficient system that delivers savings in the longer term – as more people live independently and are discharged from hospitals sooner.

'NHS organisations have already started a wide-ranging efficiency drive to make savings that can be redirected into patient care. And we also want to see a 33 per cent real terms cut in the administration budget, saving around £1.9 billion. But that is not enough. The NHS budget will have to stretch further than ever before in these difficult times – and so reform isn't an option, it's a necessity in order to sustain and improve our NHS. The proposals I set out this summer will cut waste and bureaucracy and put patients and doctors in control to build a high quality health service.'

http://www.dh.gov.uk/en/Aboutus/Features/DH 120689 http://www.dh.gov.uk/en/MediaCentre/Pressreleases/DH_120676

b) The Spending Review settlement – letter from Sir David Nicholson (NHS) http://www.dh.gov.uk/en/Publicationsandstatistics/Lettersandcirculars/Dearcolleagueletters/DH_120682

c) The Spending Review settlement – letter from David Behan (Social Care)

The Chancellor today announced the 2010 Spending Review settlement for local government. I am writing to you with further details of what that means for social care. Sir David Nicholson has written in similar terms to colleagues in the NHS and local government about the settlement for health.

The Spending Review recognises the importance of social care to hundreds of thousands of adults of all ages, backgrounds and identities: supporting their independence and helping them to make full and active contributions to their communities.

In recognition of the pressures on the social care system in a challenging fiscal climate, the Coalition Government has allocated an additional £2bn by 2014/15 to support the delivery of social care. This is in addition to ensuring that the existing DH grants for social care rise in line with inflation to £1.4bn by 2014/15. This means, with an ambitious programme of efficiency, that there is enough funding available both to protect people's access to services and deliver new approaches to improve quality and outcomes.

The rest of this letter sets out the breakdown of the social care settlement in three parts: funding made available within the NHS to be spent on measures that support social care, grant funding for social care, and the general local government revenue grant settlement.

NHS support for social care

The settlement represents an excellent opportunity to support integration between social care and health services at the local level. In order to support social care, the NHS will transfer some funding from the health capital budget to health revenue, to be spent on measures that support social care, which also benefits health. This funding will be up to £1bn in 2014-15.

This £1bn includes up to £300m per annum for re-ablement to help avoid demand upon social care, while the remainder will be used to support other social care services. Investment in social care will both improve people's outcomes and benefit the NHS. By ensuring that people remain independent we can support them to be active in their communities, whilst at the same time reducing unnecessary hospital admissions and speeding discharge after a crisis.

We will expect local authorities and the NHS to work together to agree how this funding should be best used to support social care services. Further details about this support will be published alongside the 2011/12 NHS Operating Framework.

Department of Health grant funding

In recognition of the importance of social care in communities throughout the country, additional grant funding, rising to £1bn by 2014/15, will be made available for social care. This funding will be allocated in addition to the Department's existing social care grants, which will rise in line with inflation. In total, grant funding for social care will reach £2.4bn by 2014/15.

In order to support local flexibility and to reduce administrative burdens, this funding will go to authorities through the Revenue Support Grant. As far as possible we will seek to minimise the distributional impact of these changes.

Therefore, by 2014/15, the total additional funding for social care will amount to £2bn: half from the NHS and half in grant funding to local government. In the context of a challenging settlement for local government, this funding will make it possible to protect people's access to care, without tightening eligibility.

Local government revenue grant

This funding comes in the context of reduced central funding for local government. Local authorities will receive an overall reduction in revenue funding from Government of 26% when revenue grants from all departments are included – excluding schools, fire and police. This represents a challenging settlement for local government.

Transfers of Responsibility

In addition to the £2.4bn grant funding for social care and the additional funding from the NHS set out above, there will be two new grants issued from the Department over the SR period: Learning Disabilities and Health Reform grant (an unringfenced, specific grant worth around £1.3bn from 2011/12) and the Public Health grant (which will be introduced from 2013/14). These two grants reflect a forthcoming transfer of responsibility for services from the NHS to local authorities. Further detail about the Learning Disabilities and Health Reform grant will be published at the time of the provisional local government allocations.

Transformation and Efficiency

This is a highly positive settlement for social care, providing sufficient resources to protect people's access to care and avoiding further restrictions to services.

However, the additional funding of £2bn for social care comes in the context of a reduction to overall local government funding. In order to maintain people's access to care, local organisations will need to drive forward with reforming and redesigning services in order to make significant efficiency savings and transform the way that social care is delivered.

Across both health and social care, significant efficiency savings need to be made, and delivered in a way that is fair and equitable. In social care, local authorities should be looking at how to make efficiency savings by:

- helping people to stay independent for as long as possible, for example through re-ablement, reducing the need for care;
- ensuring that people receive care and support in the most appropriate and cost effective way to meet their outcomes, for example through assistive technology and driving forward with personal budgets;
- maximising spend on frontline services, for example by reducing back office costs and making better use of the social care market.

Further, we expect that this investment in social care will encourage improved integrated working between local authorities and their NHS partners. We know that thousands of people use both health and social care services: this new investment through the NHS and local government will help to help people to make a full and active contribution to society - improving their quality of care and outcomes, and benefitting both systems.

Next month, the Department will be publishing an ambitious vision for social care, where local authorities will be

expected to put individuals in greater control of their care, foster a vibrant social care market, and make significant efficiency savings by focusing on prevention and delivering more cost-effective care.

Conclusion

The Spending Review settlement for social care means tough choices will still need to be made within local authorities in order to embed transformation and efficiency. However, the settlement provides a stable base upon which we can build looking ahead to the recommendations from the Commission on the Funding of Care and Support. The upcoming years will provide an opportunity for us to move forward with pace to reform the system and to develop a genuinely personalised and preventative service.

David Behan – Director General for Social Care, Local Government and Partnerships

http://www.dh.gov.uk/en/Publicationsandstatistics/Lettersandcirculars/Dearcolleagueletters/DH_120684

d) Spending Review for grants to Local Government (CLG web site) http://www.communities.gov.uk/corporate/about/howwework/corporatereports/reportsaccounts/sr2010/

22) DH Information and Choice Consultation Papers (18 October 2010)

a) An Information Revolution: a consultation on proposals

".....2.30 Assistive technologies, such as telehealth and telecare, support independent living. Through remote monitoring (eg. movement monitors), they support people with challenging long-term conditions to continue with their everyday lives23. Significantly, they help health professionals identify problems early and therefore avoid unplanned admissions to hospital. Devices, such as home-based blood-pressure monitors, can be an effective and, in some cases, relatively inexpensive way to support self-care, especially when deployed as part of a coordinated patient service. The Department of Health is currently managing the largest randomised control trial of telehealth and telecare anywhere in the world, with results expected in Spring 2011 that will influence service developments...."

"....5.31 The use of technology to support the delivery of care at or closer to home is on the rise, and set to increase further as demographic and service changes start to reshape the health and care system. The Whole System Demonstrator project, which is evaluating the costs of benefits of using telecare in a number of settings, is due to report in May 2011. It is taking a comprehensive look at the key elements for implementing effective telecare services (workforce development, quality and ethical standards, interoperability and integration, incentives and levers, awareness and market development). A number of other projects initiated as part of the Quality, Innovation, Productivity and Prevention (QIPP) programme have also started to show early promise.

5.32 There are clear benefits to both service users and service providers in the greater use of digital services as part of local service improvement and redesign. For service users, some of the key benefits are convenient access, reduction or removal of travel time, less time off work and more personalised care. For professionals, the key benefits relate to clinical effectiveness, the quality of care and efficiency. Even simple initiatives such as the use of text messages as appointment reminders can have a significant impact...."

http://www.dh.gov.uk/en/Consultations/Liveconsultations/DH_120080 http://blogs.dh.gov.uk/conversations/2010/10/17/home/ http://www.dh.gov.uk/en/MediaCentre/Pressreleases/DH_120612

b) Liberating the NHS: Greater choice and control. A consultation on proposals

http://www.dh.gov.uk/en/Consultations/Liveconsultations/DH_119651 http://www.dh.gov.uk/en/MediaCentre/Pressreleases/DH_120612

23) £70 million support to help people in their homes after illness or injury (5 October 2010)

Around 35,000 people will benefit from a £70 million cash boost that will enable the NHS to support people back into their homes after a spell in hospital, Health Secretary Andrew Lansley announced today.

"Re-ablement" packages give people who are leaving hospital after illness or injury help and support for six weeks. Through re-ablement, people are helped to settle back into their homes, perhaps by changing their home environment so they can get around better or providing daily visits and support.

It ensures that those in greatest need get help to keep them independent and well for as long as possible. Reablement can offer savings to the health and social care system by ensuring that people get access to care that will prevent them from getting into difficulties and having to go back to hospital. The Government wants the NHS, councils and local voluntary organisations to work together to ensure that local people get a seamless service after discharge from hospital.

The extra funding will be allocated to Primary Care Trusts (PCTs) to be spent this financial year across the health and social care system. PCTs will work closely with hospitals and local authorities in delivering this. It will enable local areas to help thousands of people and ensure services are in place by the time the NHS picks up new responsibilities in April 2011 for patients' first 30 days at home after hospital discharge.

Andrew Lansley said:

"Too many patients don't get the seamless effective service they should when they leave hospital. They leave an environment in which they have been cared for around the clock to go home, sometimes alone, with no help. Too often they end up back in hospital because they haven't had help readjusting to life at home. In fact we've seen a 50 per cent increase in the number of emergency readmissions in the ten years from 1998. We need to do more to prevent this from happening.

"From next April, the NHS will have new responsibilities for people's care needs for 30 days after they leave hospital. This new funding will mean people will benefit right now and around 35,000 will start to get the help and support they need.

"Re-ablement will give opportunities for the NHS and councils, by working together locally, to make savings. Services of this kind have shown dramatic benefits in supporting people and cutting readmission to hospital. Our objective is for people to be once again independent, in their own homes."

The Government will publish its vision for adult social care in November, including a renewed focus on joint working with the NHS and the voluntary and community sector.

http://www.dh.gov.uk/en/MediaCentre/Pressreleases/DH_120118

24) Parliamentary questions – 4 October 2010

Grahame M. Morris: To ask the Secretary of State for Health what assessment his Department has made of how best to support the elderly and disabled to remain living in their own homes; whether his Department is working with other departments on this issue; and if he will make a statement.

Mr Burstow: We acknowledge how important it is for people to remain living in their own homes for as long as possible. Our aim is that people should be helped to live at home for longer through solutions such as home adaptations and community support programmes, telehealth and telecare solutions. We are working with other Government Departments and interested groups such as the national health service, social care, the voluntary sector and individuals locally to commission and deliver these services.

The Government plan to publish their vision for adult social care in autumn 2010, which will set the context for the future of social care, following the publication of the NHS White Paper and the outcome of the spending review in October.

http://www.publications.parliament.uk/pa/cm201011/cmhansrd/cm101004/text/101004w0002.htm#1010 044002032

2 CQC telecare figures 2010 – regional breakdowns

Prepared by Mike Clark for DH Care Networks/WSDAN from CQC data

The <u>last newsletter</u> covered individual figures for additional users and expenditure. CQC data has now been summarised by region.

a) Additional users by region

Region	Outturn against planned for 2009-10 (LA and LAPart)	Increase or decrease against planned for 2009- 10		Planned for 2010-11 against outturn for 2009-10 (LA and LAPart)	Increase or decrease against 2009- 10 outturn
		7 Increase or			7 Increase or
Total (Eastern)	-12519		17448	+774	same, 4 decrease
Total (East Midlands)	-141	5 Increase or	11682	+408	7 Increase or same, 2 decrease
Total (London)	+703	16 Increase or same, 17 decrease	19345	+1404	27 Increase or same, 6 decrease
Total (North East)	+1159	10 Increase or	11912	+1110	11 Increase or same, 1 decrease
Total (North West)		15 Increase or	19873	+3141	19 Increase or same, 4 decrease
Total (South East)		11 Increase or	19371	+166	13 Increase or same, 6 decrease
Total (South West)		7 Increase or same, 9 decrease	9385	+549	12 Increase or same, 4 decrease
Total (West Midlands)	-671	6 Increase or same, 8 decrease	14947	+1559	12 Increase or same, 2 decrease
Total (Yorks and Humber)	+55	7 Increase or same, 8 decrease	18679	+4299	13 Increase or same, 2 decrease

b) Expenditure (£000) by region

Region	planned for 2009-	planned in 2009-	Infra + ES planned for 2010-2011	Planned for 2010-11 against outturn for 2009-10	Increase or decrease against 2009-10 outturn
Total (Eastern)	-3891	3 Increase or same, 8 decrease	4,613	-295	9 increase or same, 2 decrease
Total (East Midlands)	-733	3 increase or same, 6 decrease	6,301	+1,454	8 increase or same, 1 decrease
Total (London)	+707	12 increase or same, 21 decrease	17,020	-114	19 increase, 14 decrease
Total (North East)	+6,125	5 increase or same, 7 decrease	14,877	-522	10 increase or same, 2 decrease
Total (North West)	+123	9 increase or same, 14 decrease	13,621	+1,534	17 increase or same, 6 decrease
Total (South East)	+528	8 increase or same, 11 decrease	7,951	+2,684	16 increase or same, 3 decrease
Total (South West)	-285	6 increase or same, 10 decrease	5,197	+543	15 increase or same, 1 decrease
Total (West Midlands)	+61	6 increase or same, 8 decrease	7,187	+125	12 increase or same, 2 decrease
Total (Yorks and Humber)	+720	8 increase or same, 7 decrease	15,015	+3,354	13 increase or same, 2 decrease

3 Newsletter contributions

University of Hull – Telehealth and Telecare eLearning courses (Contributed by David Barrett)

Centre for Te	lehealth	UNIVERSITY OF Hull			
Quick links 👻		9, Boarch Gi			
	PGMI > Centre for Telehealth > Education > Telehealth and telecare	Print this page			
PGMI Centre for Telebealth	Telehealth and telecare				
About telebealth	(20 credit module - <u>4/NEI Unareclevel / 4/SE4 Masters Level</u>) Available as e-former				
About us					
Services	Technology is playing an increasingly large role in the provision of care to patients in	the community and hospital			
Research	settings. Innovations such as remote telemonitoring, index-based consultation, and	lelephone Intege (e.g. NI-5 Direct),			
Education	are fast becoming established elements of care pathways. The challenge for healthcare practitioners is to keep abreast				
Telehealth and telecare Contact us	of developments and recognise the clinical, professional and ethical implications of a				
Contact us	This insource module provides an overview of the use of technology to support health provision and social care. It identifies the range of chical and social is intrinsi where technology to used, and useries the indexed base for different interventions. The module also addresses issues social as diffical governance, cost effectiveness, enforciand user experiments in values to tabilitation and tablecare.				
	The module is satisfied or any practitioner working with technology in the health or social cars setting. It is particularly sustants for throw that instruction is sing technology to entance paper care, the module is determined in a e-hearing over a 12 work permit. Learning essences will be much evaluate each work, and then doclassed at a translationi, cather doclassing from.				
	This module is available at either degree (level 6) or masters (level 7) level, and car or as part of the <u>ISC levels</u> Podessional Studies. <u>ISC Critical Care</u> or <u>MSC levels</u> Pod Hull.				
	For further information, or to request an application pack, please contact;				
	David Barrett				
	Lecturer in Telehealth				
	Faculty of Health and Social Care				
	University of Hall				
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The University of Hull now offers two credited eLearning modules focused on introducing students to the principles of telehealth and telecare. The modules – one at Degree level and one at Masters level – both offer insight into the social, clinical, technological and financial factors that are driving the adoption of telehealth and telecare. In addition, the modules address different applications of technology, the growing evidence base, and some of the ethical, managerial and economic questions.

Both modules are delivered completely online and run over a 12-week period. The modules each run three times per year, with start dates in September, January and May.

For more information, please contact David Barrett, Lecturer in Telehealth at <u>d.i.barrett@hull.ac.uk</u> or visit <u>http://www2.hull.ac.uk/pgmi/centre_for_telehealth/education/telehealth_and_telecare.aspx</u>

Virtual College - Jump online to join the Telehealth revolution

Healthcare professionals are invited to take part in an online e-learning programme, "An Introduction to Telecare and Telehealth," to discover how Telesolutions are revolutionising healthcare by improving patient care whilst dramatically reducing NHS costs – essential elements of healthcare provision in current times.

Yorkshire and the Humber is a European centre for Telehealth excellence and the Ilkley based company has worked with clinical experts in the region to develop the structured course.

Over 15 million people in England live with long term conditions and this is expected to rise by a quarter within the next 25 years. Transforming healthcare through Telesolutions, such as Telehealth, Telecare, Telemonitoring and Telemedicine, will allow patients who would normally be subjected to long stays in hospital to live in the comfort of their home - cutting costs to the NHS whilst remaining clinically effective.

Developed by Virtual College in collaboration with Yorkshire and Humber Health Innovation Education Cluster, Advanced Digital Industries, Sheffield Hallam University and the University of Hull, the course can be accessed anywhere in the world; removing geographical restrictions whilst ensuring a well resourced virtual learning environment.

The course aims to raise awareness of the potential for telecare, telehealth and its associated pathways (for example, telemedicine and telemonitoring) to improve the quality and diversity of service provision, whilst reducing diagnostic and care costs.

The engaging learning content translates complicated and technical medical terminology into digestible and manageable sections.

The course is supported by examples of the evidence base that exists in this field, as well as case studies to illustrate how tele-based intitiatives have been implemented in different contexts, and to what effect

The course is free of charge to anyone in Yorkshire and Humber and two free registrations will be given to organisations outside of the region.

An Introduction to Telecare and Telehealth is being launched to coincide with National self care awareness week 9-15th November. If you would like to pre-register for the course please visit www.healthcareea.co.uk/telehealth

To support the course Virtual College has developed a Telesolutions e-Academy, which throughout 2010 - 2011 will develop further e-learning modules, responding to sector needs and requirements. The website for the Telesolutions e-Academy has been launched and can be viewed at - <u>www.telesolutionsea.co.uk</u>

If you are already involved in piloting Telesolutions, there is an opportunity to be used as a case study feature in the module. Please email, <u>info@telesolutionsea.co.uk</u> for more details. If you are currently a supplier of Telecare and Telehealth solutions, then there are sponsorship opportunities available, please contact Georgina Earle on, 01943 885086 for further information.

Extract from the West Midlands JIP e-bulletin on telecare and telehealth (provided by Nathan Downing)

West Midlands JIP - e-bulletin No 17 - November 2010

Following our focus on reablement in last month's bulletin we turn to the closely related issue of telecare and telehealth.

As Health Secretary Andrew Lansley said at a carers' conference earlier this year: "We have to maximise the potential of reablement, telecare and other innovations that can dramatically improve people's lives while also being highly efficient.

"Some local authorities have picked up this challenge, others have not. We need to accelerate this change so that these services and this approach is the norm."

It's this principle that underpins the JIP's telecare support programme which is helping local authorities in the West Midlands expand the scope of telecare to make services more efficient, assist service users to live independently in their own homes, and promote joined up working between health and social care.

We are also spearheading a series of pilot projects in local authorities across the region, to show the impact telecare can have on the cost, quality and the personalisation of services.

We've invested in the development of an online one stop telecare information portal. Still at prototype stage, it will eventually carry all the information needed to find out about services, products, where to buy them and how to use them.

We are aware telecare and telehealth still arouse suspicion that personal contact between practitioners and service users will be reduced, leading to greater isolation, as well as redundancies and increased workloads for staff left behind.

Ultimately it is just one of the responses to how we, as practitioners in social care and the health services, can care for a rapidly expanding ageing population in a cost effective way and to a high standard.

Paul A Davies Lead DASS for Telecare

Focus on telecare and telehealth

Telecare and telehealth – what is the difference?

Both telecare and telehealth are about helping people to manage their own health and wellbeing while maintaining their independence.

Read more

Telecare website takes shape

A demonstration site for an online telecare portal has been built in response to findings from a JIP survey that shows information on council websites about telecare and assistive technology can be improved. <u>Read more</u>

Survey shows telecare information could be improved

Information about telecare and assistive technology can be limited and hard to find on the region's council websites according to the results of a survey commissioned by the JIP. **Read more**

Three more join telecare projects

Sandwell, Coventry and Wolverhampton are set to join the region's major telecare pilot projects. **<u>Read more</u>**

CSED evaluation tool

The Care Services Efficiency Delivery (CSED) programme has produced a toolkit and guidance for evaluating the impact of telecare on the cost and effectiveness of social care and health services. <u>Read more</u>

Technology could save councils hundreds of millions

Assistive technology could save health and social care up to £270 million a year, according to Local Government Association (LGA) estimates.

Read more

Making telehealth mainstream

NHS West Midlands aims to include telehealth as an option for every patient with long term conditions, in their consultations with health or social care professionals. **Read more**

Reporting developments in assistive technology

Details of government backed research into assistive technology can be found in the report 'Research and development work relating to technology'. **Read more**

http://wwwjipwestmidlands.blogspot.com/

4 WSDAN news update

Prepared by Mike Clark for DH Care Networks/WSDAN (Twitter – @clarkmike)

The seventh WSDAN e-newsletter of 2010 has been issued and covers:

- a progress update on the Assisted Living Innovation Platform technology
- a review of available evidence on how <u>children and adolescents</u> are involved with the use of telecare and telehealth
- summaries of some <u>recent journal articles</u>.

The issue also feature the <u>Telehealth Study from Kent</u>, one of the three WSD Pilot sites.

The two day <u>International Congress on Telehealth and Telecare</u> will take place on **2-3 March 2011** at the King's Fund in London. Paul Burstow MP will be a keynote speaker.

Early bird registration is now open.

Register at <u>www.wsdactionnetwork.org.uk</u> for regular updates.

5 Housing LIN update

The Autumn issue of the Housing LIN newsletter is available. The newsletter contains policy and funding news arising from the recent Comprehensive Spending Review and subsequent launch of the

[TELECARE LIN MONTHLY NEWSLETTER]

partnership agreement for adult social care, the DH re-ablement grant allocations and pledge on dementia. There is also latest news on the DH's extra care housing programme, a feature on design, and new resources from the Housing LIN. The latter includes a new factsheet on the market for private rented sector extra care, a case study on regeneration in Wolverhampton and a technical brief on fire safety. These are all essential reading for those involved in planning, commissioning, developing and managing extra care and supported housing more generally.

Link:

http://www.dhcarenetworks.org.uk/nl/?l=726_1_1_1

6 Events and conferences

Prepared by Mike Clark for DH Care Networks/WSDAN (Twitter – @clarkmike)

Calls and request for papers

Med-e-Tel 2011 Luxembourg 6-8 April 2011 - Deadline for abstracts: 10 December 2010 http://www.ehealthserver.com/conferences-and-events/640-call-for-papers-med-e-tel-2011

Events and conferences

November

Raate 2010 29 November 2010, University of Warwick <u>http://www.raate.org.uk/</u> CUHTec - Adapting Your Telecare Service to new Financial Circumstances 30 November 2010 University of York, York, YO10 5DD Full details at www.cuhtec.org.uk/events.php Contact cuhtec@psych.york.ac.uk

December

The Future of E-Health: User and technological perspectives, London Technology Network 1st December 2010, London http://www.ltnetwork.org/pooled/articles/BF_EVENTART/view.asp?0=BF_EVENTART_320765

eHealth & Telemed 2010 Monday 13 - Tuesday 14 December 2010 RSM London http://www.rsm.ac.uk/telemed10/

Mobile Healthcare Industry Review, Kings Fund, London, Tuesday 14th December 2010 <u>http://www.mobilehealthcareindustrysummit.com/register/mobile_healthcare_review</u>

2011

February

CUHTec - Adapting Your Telecare Service to new Financial Circumstances 2 February 2011 University of York, YOrk, YO10 5DD

Full details at <u>www.cuhtec.org.uk/events.php</u> Contact <u>cuhtec@psych.york.ac.uk</u>

The Third International Conference on eHealth, Telemedicine, and Social Medicine <u>http://www.wikicfp.com/cfp/servlet/event.showcfp?eventid=10262©ownerid=11691</u> <u>http://www.iaria.org/conferences2011/eTELEMED11.html</u>

March

International congress on Telecare and Telehealth, The King's Fund 2-3 March 2011 <u>http://www.kingsfund.org.uk/events/telecaretelehealth.html</u>

NHS Expo, Excel Centre, London 9-10 March 2011 http://www.healthcareinnovationexpo.com/

April

Med-e-tel Luxembourg 6-8 April 2011 <u>www.medetel.eu</u>

May ATA Annual meeting and Expo – Tampa, Florida 1-3 May 2011 http://www.americantelemed.org/i4a/pages/index.cfm?pageID=3773

7 News and links

News from around the world covering telecare, telehealth and related areas of interest to commissioners, service providers, suppliers and other organisations – prepared by Mike Clark (Twitter – @clarkmike)

Some recent headlines you may have missed from the weekly news (www.dhcarenetworks.org.uk/telecaresolutions)

Buying Solutions new Leaflet



http://www.buyingsolutions.gov.uk/categories/ICT/telecare/leaflet/

Kent telehealth Study – updated coverage

The study on the Kent Telehealth Evaluative Development Pilot for 250 people with long term conditions covering the pilot programme period 2005-2007 is now available.



This study covers 250 telehealth patients prior to the WSD Programme.

Press release: <u>http://www.kent.gov.uk/news_and_events/news_archive/life-changing_technology.aspx</u> Report: <u>https://shareweb.kent.gov.uk/Documents/adult-Social-Services/professionals-and-projects/WSD/Telehealth%20Full%20Report%20FINAL_Layout%201.pdf</u> Summary: <u>https://shareweb.kent.gov.uk/Documents/adult-Social-Services/professionals-and-projects/WSD/Summary%20Teleheath%20FINAL.pdf</u> Telehealth technology saves money, Kent study finds <u>http://www.communitycare.co.uk/Articles/2010/10/08/115529/telehealth-technology-saves-money-study-finds.htm</u>

Telehealth 'could save county £7.5m'

http://www.ehiprimarycare.com/news/6300/telehealth_'could_save_county_%C2%A37.5m

Telehealth project report shows savings. Kent (UK) (TelecareAware – 7 October 2010) <u>http://www.telecareaware.com/</u>

High-tech health scheme could save £7 million

http://www.yourthanet.co.uk/kent-news/High_tech-health-scheme-could-save-%C2%A37-millionnewsinkent40809.aspx

Telehealth technology saves money, study finds

http://www.socialspace.co.uk/forum/showthread.php/17648-Telehealth-technology-saves-money-studyfinds

Kent Assistive technologies web site: <u>http://www.kent.gov.uk/adult_social_services/social_services_professionals/partnerships_and_projects/</u> <u>whole_system_demonstrator.aspx</u>

The Kent Telehealth Project (video) http://www.youtube.com/watch?v=DfsRdQy8fjg

Telehealth care benefits patients with severe asthma

A new Cochrane systematic review concludes that healthcare delivered via telephone or Internet might not improve the quality of life for people with mild asthma, but it could keep those with severe asthma out of the hospital.

http://www.news-medical.net/news/20101006/Telehealth-care-benefits-patients-with-severeasthma.aspx

SCIE Report 35: Sustainable systems of social care

Note: Telecare and telehealth references in this document http://www.scie.org.uk/publications/reports/report35.asp?dm_i=405,8WQ5,1MNT94,NAVZ,1

Telecare and telehealth in Scotland



Telehealthcare to 2012: An Action Plan for Scotland <u>http://www.telecareaware.com/images/pdfs/scottish-thc-plan-consultation-oct10.pdf</u>

An Assessment of The Development of Telecare in Scotland 2006-2010 <u>http://www.telecareaware.com/images/pdfs/telecare-in-scotland-2006-2010-assessment-report-oct10.pdf</u>

Telecare - October 2010 Newsletter http://www.jitscotland.org.uk/downloads/1287153136-JIT_-_Telecare_-__Newsletter_Sep10_Word.pdf

Network event (3 November 2010) in Stirling <u>http://www.jitscotland.org.uk/downloads/1285920502-</u> F3315044.pdf

Health Committee look at spending review impacts on NHS and local authorities

On 26 October, the Health Committee asked representatives of NHS organisations and local authorities about the likely impacts of the recent spending review settlement on service provision and efforts to improve efficiency and productivity. MPs also look at how spending pressures on both health and social care will affect the interface between these two services.

Witnesses:

- Nigel Edwards, Acting CEO and Policy Director NHS Confederation
- David Stout, Director, Primary Care Trust (PCT) Network
- Edward Macalister-Smith, Chief Executive, Buckinghamshire PCT
- Cllr David Sparks OBE, Vice Chair, LGA, Dudley Metropolitan Borough Council LGA
- Andrew Cozens, Strategic Adviser for Children, Health and Adult Services for the Local Government Group
- Richard Jones, President, ADASS and Director of Adult and Community Services, Lancashire County Council
- Sarah Pickup, Honorary Secretary, ADASS and Director of Adult Care Services, Hertfordshire County Council

There were some references to re-ablement, telecare and telehealth in the social care discussions (from 59 minutes in the audio).

This is the second oral evidence session for the Committee's inquiry into how the financial squeeze will affect NHS and adult social care services.

http://www.parliamentlive.tv/Main/Player.aspx?meetingId=6778

The uncorrected transcript of evidence from the first session on 19 October 2010 including evidence from Sir David Nicholson is available at: http://www.publications.parliament.uk/pa/cm201011/cmselect/cmhealth/uc513-i/uc51301.htm

Also, there was a House of Lords debate on health on 28 October 2010: http://www.theyworkforyou.com/lords/?id=2010-10-28a.1355.1&s=health+select+committee#g1375.0

Published White Paper responses - ADASS response - telecare references

http://www.adass.org.uk/images/stories/ADASS%20Response%20to%20the%20White%20Paper%20E guity%20and%20Excellence%20FINAL.pdf

Audit Commission - Financial management of personal budgets



http://www.audit-commission.gov.uk/nationalstudies/localgov/personalbudgets/Pages/default.aspx

Social care directors stress progress in personal budgets <u>http://www.adass.org.uk/index.php?option=com_content&view=article&id=655:audit-commission-report-social-care-directors-stress-progress-in-personal-budgets&catid=127:press-releases-2010&Itemid=419</u>

Dementia Action Alliance – 40+ organisations committed to transforming the quality of life of people living with dementia

http://www.dementiaaction.org.uk/

Living Well with Dementia on Horsesmouth <u>http://www.dh.gov.uk/en/Aboutus/Features/DH_120807</u> <u>http://www.horsesmouth.co.uk/partners/livingwellwithdementia.publisha</u>

GP Consortia Pathfinder Programme – DH letter from Dame Barbara Hakin

http://www.dh.gov.uk/en/Publicationsandstatistics/Lettersandcirculars/Dearcolleagueletters/DH 120895

DH Business Plan

Department of Health Business Plan 2011-2015 <u>http://www.dh.gov.uk/en/Publicationsandstatistics/Publications/PublicationsPolicyAndGuidance/DH_12</u> <u>1393</u>

Reports from the recent NCAS Conference in Manchester – Andrew Lansley presentation

Lansley: councils will have key role helping to reduce health costs

"He (Andrew Lansley) said that investment by councils in technology like telecare and a focus of helping more people stay in their own homes would reduce the numbers of elderly people ending up in hospital or in care homes and cited the example of North Yorkshire CC where a new telecare services phased at £1m by delaying entry into residential care". http://www.localgov.co.uk/index.cfm?method=news.detail&id=93153

Councils 'trailblazers' with telehealth - Modern technology deployment in health systems could save £270m per year, the Local Government Association has said. <u>http://www.publicservice.co.uk/news_story.asp?id=14653</u>

Gadgetry saving millions on care for the elderly (UK) http://www.lga.gov.uk/lga/core/page.do?pageId=14786530

Diabetes — Question for Short Debate House of Lords debates, 4 November 2010

Tabled By Lord Harrison - To ask Her Majesty's Government what is their response to the Diabetes UK report Putting Feet First and its implications for the treatment of diabetes. <u>http://www.publications.parliament.uk/pa/ld201011/ldhansrd/text/101104-0002.htm#10110446000443</u>

DH - Internet is First Choice for Health Advice

More patients than ever before are going online to find health information and self-diagnose, saving the NHS millions of pounds a year, according to separate reports published today.

A report shows the NHS website received over a 100 million visits in the last year, while a separate study from Imperial College found a third of those logging onto <u>www.nhs.uk</u> avoided booking a GP appointment afterwards, potentially saving the NHS £44 million a year.

The NHS Choices 2010 Annual Report shows there has been a 10 per cent increase in the number of visits to the NHS website in 2010 compared to 2009, taking the number of times people logged on to the site to well over 100 million.

Separately, Imperial College research found 70 per cent of patients use the internet to search for health information, with a third deciding not to visit their GP afterwards as they were able to find the information they were looking for.

http://www.dh.gov.uk/en/MediaCentre/Pressreleases/DH_121436?utm_source=twitterfeed&utm_mediu m=twitter

Health site 'saves NHS millions' (NHS Choices) http://www.bbc.co.uk/news/health-11715236

Further links from the weekly news bulletins

11 October 2010

The First Installation of Telehealth Solutions' SurgeryPod at SystmOne surgery in Lincolnshire <u>http://www.ehealthnews.eu/industry/2279-the-first-installation-of-telehealth-solutions-surgerypod-at-systmone-surgery-in-lincolnshire</u>

Telehealth Solutions and TPP Could Save UK GPs up to GBP36,000,000 <u>http://www.24-7pressrelease.com/press-release-rss/telehealth-solutions-and-tpp-could-save-uk-gps-up-to-gbp36000000-174062.php</u>

The First Installation of Telehealth Solutions' SurgeryPod at SystmOne surgery in Lincolnshire <u>http://www.fmhealthcare.com/2010/10/09/the-first-installation-of-telehealth-solutions-surgerypod-at-</u> systmone-surgery-in-lincolnshire

Telehealth Solutions and NHS Islington Use Pharmacies to Save Lives <u>http://www.allmediascotland.com/media_releases/27385/telehealth-solutions-and-nhs-islington-use-pharmacies-to-save-lives?utm_source=twitterfeed&utm_medium=twitter</u>

Authority to install carbon monoxide monitors in every council house (Edinburgh) <u>http://www.24dash.com/news/housing/2010-10-05-Authority-to-install-carbon-monoxide-monitors-in-every-council-house</u>

NHS care for long-term conditions is not sustainable, DoH lead says - Sir John Oldham, national clinical lead for quality and productivity - a new approach should help patients with complex needs to self-manage through e-learning and remote monitoring.

http://www.healthcarerepublic.com/news/1032537/NHS-care-long-term-conditions-not-sustainable-DoH-lead-says/

UK: Orkney Islands - Telehealth service launched to improve care for patients with long-term conditions <u>http://www.epractice.eu/en/news/345480</u>

NHS Barnsley - Home monitors for heart patients http://www.yorkshirepost.co.uk/localnews/Home-monitors-for-heart-patients.6571578.jp

Health and Social Care Award - regional finalists

Telecare Project - Adults and Communities Transformation Team - Birmingham City Council http://www.institute.nhs.uk/hsca/national/_content/2010_regional_finalists/west_midlands_2010_finalists/saspx

Bid to treat patients by video (Rochdale) http://menmedia.co.uk/manchestereveningnews/news/s/1337839_bid_to_treat_patients_by_video A telemedicine solution to stroke care (HSJ Subscription) http://www.hsj.co.uk/5019262.article?referrer=e39

£70m Reablement Funding – the role of telecare http://tunstall-telehealthcare.blogspot.com/2010/10/70m-reablement-funding-role-of-telecare.html

Cirrus wins telecare upgrade programme for Riviera Housing Trust <u>http://www.24dash.com/news/housing/2010-10-08-Cirrus-wins-telecare-upgrade-programme-for-</u> <u>Riviera-Housing-Trust</u>

SIC and NHS eliminate bed blocking (Shetland) <u>http://www.shetland-</u> <u>news.co.uk/2010/October/news/SIC%20and%20NHS%20eliminate%20bed%20blocking.htm</u>

EHI Awards 2010: the winners http://www.ehiprimarycare.com/news/6298/ehi_awards_2010:_the_winners

Telecare helps to give a new lease of life http://tunstall-telehealthcare.blogspot.com/2010/09/telecare-helps-to-give-new-lease-of.html

iSOFT responds to the announcement by UK Health Minister <u>http://www.hospitaliteurope.com/default.asp?title=iSOFTrespondstotheannouncementbyUKHealthMinis</u> ter&page=article.display&article.id=23308

Telemonitoring in respiratory failure and heart failure http://www1.imperial.ac.uk/medicine/divisions/nhli/respiration/criticalcare/sleepventilation/telecraft/

Invicta Telecare asks - what did you do at work today?

A man threatening suicide and armed with a knife was distracted long enough for paramedics to reach him thanks to the quick thinking and calm approach of Becky Surgison, a Telecare operator at Invicta Telecare.

http://www.24dash.com/news/housing/2010-10-07-Invicta-Telecare-asks-what-did-you-do-at-work-today

The King's Fund - Avoiding hospital admissions: Lessons from evidence and experience <u>http://www.kingsfund.org.uk/publications/articles/avoiding_hospital.html</u>

Review of the 2nd Mobile Healthcare Industry Summit, London, 21-22 September 2010 (3G Doctor Blog)

http://3gdoctor.wordpress.com/2010/09/27/review-of-the-2nd-mobile-healthcare-industry-summitlondon-21-22-september-2010/

The Self-service Kiosk that Could Save your Life http://www.allmediascotland.com/media_releases/27358/the-self-service-kiosk-that-could-save-your-life

New Alzheimer's guidelines aim for early diagnosis http://www.reuters.com/article/idUSTRE6992D520101010

Family, Friends Seem Best at Spotting Early Dementia http://www.businessweek.com/lifestyle/content/healthday/643699.html Silver Chain to market Docobo's telehealth solutions in Australia http://www.allvoices.com/s/event-6919306/aHR0cDovL2MubW9yZW92ZXIuY29tL2NsaWNrL2hIcmUucGw/ciMyMzUwNDAwODEmYW1 wO3c9MjM5MDUxMq==

Sheltered housing changes could cut costs – telecare consideration (Wilts) http://www.salisburyjournal.co.uk/news/8440859.Sheltered housing changes could cut costs/

Norway: Norwegian Centre For Integrated Care And Telemedicine Hosts Community Portal On eHealth In Inaccessible Regions

http://www.egovmonitor.com/node/38846

Germany: eHealth Report Reveals Doctors' Positive View On Telemedicine In Healthcare http://www.egovmonitor.com/node/38816

AT&T Supplies Wireless For Cardiac Telehealth http://www.informationweek.com/news/healthcare/interoperability/showArticle.jhtml?articleID=2277003 97&cid=RSSfeed_IWK_All

Panel: mHealth Coming to Life http://www.wirelessweek.com/News/2010/10/Carriers-Panel-Coming-to-Life-mHealth/

Long term illness focus halves emergency costs (Northern Ireland) http://www.nursingtimes.net/specialist-news/primary-care-news/long-term-illness-focus-halvesemergency-costs/5019959.article

Opportunities in Mobile Healthcare (mHealth) http://www.telecomcircle.com/2010/10/opportunities-in-mobile-healthcare-mhealth/

Unraveling Diabetes: Treating the Total Patient http://www.newswise.com/articles/unraveling-diabetes-treating-the-total-patient

Call for public to improve their own health (Welsh Chief Medical Officer) http://www.nursingtimes.net/whats-new-in-nursing/news-topics/public-health/call-for-public-to-improvetheir-own-health/5020283.article?referrer=RSS

Africa is saving lives by turning mobile phones into hospitals http://www.telegraph.co.uk/finance/newsbysector/mediatechnologyandtelecoms/telecoms/8053964/Afri ca-is-saving-lives-by-turning-mobile-phones-into-hospitals.html

Continua Health Alliance Commends European Commission for the First Innovation Partnership on Active and Healthy Ageing http://www.businesswire.com/news/home/20101006007304/en

Regulators still trying to figure out blurred distinctions between apps and medical devices, app developer says http://www.totaltele.com/view.aspx?ID=459136

Visually Impaired Assistant to Replace Walking Sticks

http://www.medgadget.com/archives/2010/10/visually impaired assistant to replace walking sticks.h tml

Common Webcams Could Be Used to Continuously Monitor Your Vital Signs http://www.popsci.com/science/article/2010-10/low-cost-low-res-cameras-could-soon-continuously-monitor-your-vital-signs

Homeland Security's science directorate looks to wirelessly monitor firefighter health http://urgentcomm.com/networks_and_systems/news/phaser-project-investment-20101006/

Telemedicine Market Shares, Strategies, And Forecasts, Worldwide, 2010 To 2016-Aarkstore Enterprise

http://webnuts.in/erp/telemedicine-market-shares-strategies-and-forecasts-worldwide-2010-to-2016aarkstore-enterprise/

Robot teddy launched to fight dementia

http://www.communitycare.co.uk/blogs/adult-care-blog/2010/10/robot-teddy-launched-to-fightdementia.html

Doctors, patients use smartphones, but can't make mobile connection <u>http://www.ama-assn.org/amednews/2010/10/04/bil21004.htm</u>

Preventing COPD Exacerbation

http://copd.about.com/b/2010/09/28/preventing-copd-exacerbation.htm

Warwick University forms healthcare institute

http://www.coventrytelegraph.net/news/coventry-news/2010/10/07/warwick-university-forms-healthcareinstitute-92746-27422986/

BlackBerry assess COPD patients (NZ)

http://www.bayofplentytimes.co.nz/local/news/blackberry-assess-copd-patients/3924776/

CSC launches BlackBerry 'super app'

http://www.e-health-insider.com/news/6289/csc_launches_blackberry_%27super_app%27

Telehealth Solutions is a Breath of Fresh Air for COPD Sufferers

http://www.allmediascotland.com/media_releases/27356/telehealth-solutions-is-a-breath-of-fresh-airfor-copd-sufferers

Microsoft joins Continua Health Alliance http://www.ehealtheurope.net/news/6296/microsoft_joins_continua_health_alliance

Wearable health monitor works with your smartphone



http://www.plusplasticelectronics.com/healthwellbeing/wearable-health-monitor-works-with-yoursmartphone-18446.aspx

IMEC puts heart beat on Android phones

http://www.electronicsweekly.com/Articles/2010/10/05/49580/IMEC-puts-heart-beat-on-Android-phones.htm

Monitoring your health with your mobile phone <u>http://eetimes.eu/en/monitoring-your-health-with-your-mobile-phone.html?cmp_id=7&news_id=222903969&vID=209</u>

Impact of Home Patient Telemonitoring on Use of β-Blockers in Congestive Heart Failure http://www.ingentaconnect.com/content/adis/dag/2010/00000027/00000010/art00003

Malaga Regional Hospital – Telemedicine Consultation For Type 1 Diabetes <u>http://biomedme.com/general/malaga-regional-hospital-telemedicine-consultation-for-type-1-diabetes_14628.html</u>

Could telemedicine help address primary-care shortages? <u>http://www.fiercehealthcare.com/story/could-telemedicine-help-address-primary-care-shortages/2010-10-08</u>

Telemedicine Program in Demand (USA – video) http://www.13wham.com/news/local/story/Telemedicine-Program-in-Demand/gibZ_EnW00qQ4STLIZ8rpg.cspx

Links for 18 October

Patients 'need a seamless service' – Press Association Report

Patients should receive a "seamless service" when they leave hospital, Health Secretary Andrew Lansley said, as he announced extra funding for helping people settle at home.

In a move designed to stop patients being re-admitted to hospital soon after treatment, Mr Lansley pledged £70 million for "re-ablement" packages. The money will be spent on supporting people in the first six weeks after they leave hospital and could be used for things like adapting homes or providing drop-in services.

http://www.google.com/hostednews/ukpress/article/ALeqM5iCFoqp-GvQ0x5fdwQfsSdVpY3c3Q?docId=N0084351286210160034A

Care service celebrates its 25th anniversary (South Derbyshire) http://www.burtonmail.co.uk/News/Care-service-celebrates-its-25th-anniversary.htm

Getting the last nine million people online (Telegraph) http://www.telegraph.co.uk/technology/internet/8066278/Getting-the-last-nine-million-people-online.html

Why assistive technology is crucial for addressing Britain's ageing population (video - requires registration)

http://www.localgov.tv/AssistiveTechnology

The AT Information Network: Mapping the Information Environment, the challenges and opportunities

The Assistive Technology (AT) Alliance has published a report "The AT Information Network: Mapping the Information Environment, the Challenges and Opportunities" that looks at how people find out about equipment for daily living.



http://www.thiis.co.uk/report-awareness-oct10.aspx http://www.at-alliance.org.uk/

World Spirometry Day – Year of the Lung (DH Video) http://www.youtube.com/watch?v=9M-ETDFJiYM http://www.2010yearofthelung.org/

Telehealth Solutions welcomes World Spirometry Day http://healthyforlifes.com/healt-info/telehealth-solutions-welcomes-world-spirometry-day.html

World Spirometry Day: how telehealth helps people with COPD http://tunstall-telehealthcare.blogspot.com/2010/10/world-spirometry-day-how-telehealth.html

Age UK - Reducing winter deaths http://www.ageuk.org.uk/get-involved/campaign/preventing-winter-deaths/?ito=1890&itc=0

Notts County – AT to support people at home as part of efficiencies programme <u>http://www.communitycare.co.uk/blogs/adult-care-blog/2010/10/nottingham-county-plans-72m-cuts-to-adult-social-care.html</u>

Old meets new in digital divide



http://www.bbc.co.uk/news/technology-11501622

Now heart patients can help themselves (NHS Barnsley) http://www.thestar.co.uk/headlines/Now-heart-patients-can-help.6580580.jp £3.2m Telehealth units 'delayed' (North Yorks and York) http://www.yorkpress.co.uk/news/8451421. 3_2m_Telehealth_units_____delayed___/

Blackberry-based telehealth system hits UK

http://www.telecoms.com/22816/blackberry-based-telehealth-system-hits-uk/

Telehealth touchscreen kiosks



http://kiosks4business.livejournal.com/23158.html

NHS Tameside and Glossop Don't go to A&E, say health chiefs in race to slash £25m <u>http://menmedia.co.uk/manchestereveningnews/news/s/1345573_dont_go_to_ae_say_health_chiefs_i</u>n_race_to_slash_25m

Microsoft joins Continua Health Alliance http://ehealtheurope.net/news/6296/microsoft joins continua health alliance

Telehealth methods found to relieve pain and depression for cancer patients <u>http://www.mesorc.com/mesothelioma-news/Telehealth-methods-found-to-relieve-pain-and-depression-for-cancer-patients/</u>

VA expands program to bring EHRs to the home <u>http://www.govhealthit.com/newsitem.aspx?nid=74854</u>

A&D Medical rolls out new monitoring devices http://drugstorenews.com/story.aspx?id=154713&menuid=789

Telehealth holds promise for alleviating primary care crunch <u>http://www.fiercemobilehealthcare.com/story/telehealth-holds-promise-alleviating-primary-care-</u> <u>crunch/2010-10-12#ixzz12SjyMn7j</u>

Doctors remain hesitant to email patients (USA) http://www.fiercehealthit.com/story/doctors-remain-hesitant-email-patients/2010-10-11

Mobile Health Apps Are on the Rise http://gigaom.com/2010/10/11/mobile-health-apps-are-on-the-rise/

HL7 and IEEE Renew Agreement to Continue to Collaborate to Create Standards for Health Care Devices http://bit.ly/9lbhvd Kaiser Permanente Center Experiments With Incorporating Technology Into Hospital Design <u>http://www.ihealthbeat.org/special-reports/2010/kaiser-permanente-center-experiments-with-incorporating-technology-into-hospital-design.aspx#ixzz12VVgI6TE</u>

TelMedReview.eu is designed as European Forum for E-Health, Telemedicine, Emergency and Catastrophe Medicine

http://www.your-story.org/telmedreview-eu-is-designed-as-european-forum-for-e-health-telemedicineemergency-and-catastrophe-medicine-219616/

The gadgets that want to look after your health – video report from Japan



http://news.bbc.co.uk/1/hi/programmes/click_online/9095261.stm?utm_source=twitterfeed&utm_mediu m=twitter

Telcare Adds Cellular Blood Pressure Cuff and Weight Scale to its Wireless Disease Management System

http://www.prweb.com/releases/2010/10/prweb4617494.htm

Reduce the use of residential care and increase alternatives (Nottinghamshire) http://www3.nottinghamshire.gov.uk/thecouncil/service-reviews/adult-social-care-and-health/?assetdetesctl1388567=55939

AT&T, WellDoc Ink Telehealth Partnership

http://www.informationweek.com/news/healthcare/interoperability/showArticle.jhtml?articleID=2279000 40&cid=RSSfeed_IWK_All

Telehealth Market to Experience a Shake-up

http://healthcare.tmcnet.com/topics/healthcare/articles/108966-telehealth-market-experience-shake-up.htm

NHF: Supporting Older People's conference

http://www.politics.co.uk/opinion-formers/press-releases/housing-and-planning/nhf-supporting-olderpeople-s-conference-\$21384625\$364344.htm

Delivering connected communities (Birmingham) http://www.localgov.co.uk/index.cfm?method=news.detail&id=92490&layout=2

Predictive Modeling May Reduce Hospitalizations (USA)

http://www.healthleadersmedia.com/content/TEC-257573/Predictive-Modeling-May-Reduce-Hospitalizations Health monitoring for miners in Chile

http://tvnz.co.nz/world-news/kiwi-technology-helps-in-miners-rescue-3834990 http://www.baltimoresun.com/business/technology/bs-bz-miners-chest-strap-20101013,0,529028.story http://www.myfoxtwincities.com/dpp/news/heart-monitors-used-on-miners-invented-in-mn-oct-14-2010

Automatic fall-monitoring device for seniors now available locally (USA) <u>http://weblogs.dailypress.com/health/peninsula-health-notes/2010/10/fall_monitoring_device_now_ava.html</u>

The Real Healthcare Reform (USA) http://wistechnology.com/articles/7864/

For the real robot uprising, look to the disabled <u>http://www.smartplanet.com/technology/blog/thinking-tech/for-the-real-robot-uprising-look-to-the-disabled/5435/</u>

Robert Bosch Healthcare Joins Continua Health Alliance <u>http://www.businesswire.com/news/home/20101013005521/en</u>

Links for 25 October

16 areas get 'Community Budgets' to help the vulnerable – Birmingham, Blackburn with Darwen,

Blackpool, Bradford, Essex, Greater Manchester (a group of 13 councils), Hull, Kent, Leicestershire,

Lincolnshire, London Borough of Barnet, London Borough of Croydon, London Borough of Islington,

London Borough of Lewisham, The London Boroughs of Westminster, Hammersmith and Fulham,

Royal Borough of Kensington and Chelsea and Wandsworth, Swindon

http://www.communities.gov.uk/news/newsroom/1748116

More sheltered housing schemes to get residents online <u>http://www.24dash.com/news/housing/2010-10-19-More-sheltered-housing-schemes-to-get-residents-online</u>

Minor illness units 'no alternative to GPs' (Pulse – requires registration) <u>http://www.pulsetoday.co.uk/story.asp?sectioncode=23&storycode=4127417&c=1&utm_source=twitterf</u> <u>eed&utm_medium=twitter</u>

New accreditation for Cross Keys Homes http://www.24dash.com/news/housing/2010-10-21-New-accreditation-for-Cross-Keys-Homes

Beyond2010: Telemedicine hailed as key to Second City (Birmingham) http://www.publictechnology.net/sector/local-gov/beyond2010-telemedicine-hailed-key-second-city

Birmingham's improved health and wellbeing provides telehealth and telecare model <u>http://www.24dash.com/news/health/2010-10-18-Birminghams-improved-health-and-wellbeing-provides-telehealth-and-telecare-model</u>

[TELECARE LIN MONTHLY NEWSLETTER]

Birmingham in world's top 21 'intelligent communities', says global thinktank http://www.birminghampost.net/news/west-midlands-news/2010/10/21/birmingham-in-world-s-top-21intelligent-communities-by-global-thinktank-65233-27521433/#ixzz137Ywi0s4

Putting GP-led commissioning into practice (NHS Confederation)

http://www.nhsconfed.org/Publications/Pages/Putting-GP-led-commissioning-into-practice.aspx

Telehealth Could Save NHS More than £70 Million in Two Years <u>http://www.allmediascotland.com/media_releases/27535/telehealth-could-save-nhs-more-than-70-</u> <u>million-in-two-years</u>

Telehealth Solutions wins eHealth Innovation Award http://www.telehealthsolutions.co.uk/news/2010/10/19/telehealth-solutions-wins-ehealth-innovation-award

Carers UK – telecare video



***CNN Videos on telemedicine and diabetes – 21 and 22 October 2010



http://edition.cnn.com/video/

CDC: 1 in 3 Americans will have diabetes by 2050 - If new cases develop as projected, rates could double or even triple over next 40 years <u>http://www.msnbc.msn.com/id/39798848/ns/health-diabetes/?ocid=twitter</u>

Home health could prevail over facility-based care http://www.fiercehealthcare.com/story/home-health-could-prevail-over-facility-based-care/2010-10-21 Is Home Base for Health Care Increasingly, Er, the Home? http://blogs.wsj.com/health/2010/10/20/is-home-base-for-health-care-increasingly-er-the-home/

Why Health Care Is Going Home http://www.nejm.org/doi/full/10.1056/NEJMp1000401

Smart-phone apps take the Hippocratic Oath http://www.therepublic.com/view/story/CPT-HEALTH-APPS_3515485/CPT-HEALTH-APPS_3515485/

Individuals Using Cell Phones, Apps To Look Up Health Data <u>http://www.ihealthbeat.org/articles/2010/10/20/individuals-using-cell-phones-apps-to-look-up-health-data.aspx#ixzz13AdhhiSa</u>

ATA guidelines for telerehabilitation

http://www.americantelemed.org/files/public/standards/ATA%20Telerehab%20Guidelines%20v1%20(2) .pdf

New Software Conveniently Integrates Your Heart Implant With Your Android Phone



http://www.popsci.com/technology/article/2010-10/how-your-own-body-can-send-status-updates-your-smartphone

Aging in Place — A Graceful Living Option for Seniors http://www.kaiserhealthnews.org/Stories/2010/September/19/aging-in-place-village-FT.aspx

Rural broadband pilot areas named - the Highlands and Islands, Scotland; Cumbria; North Yorkshire; the Golden Valley, Herefordshire. The pilot exercise will help establish the commercial costs and challenges involved in rolling out superfast broadband across the UK. <u>http://www.direct.gov.uk/en/NI1/Newsroom/DG_191870</u>

Internet aids depression diagnosis http://www.abc.net.au/news/stories/2010/10/24/3046618.htm

Sprint Handsets to Run AirStrip's Remote Medical Monitoring Applications <u>http://www.eweek.com/c/a/Health-Care-IT/Sprint-Handsets-to-Run-AirStrips-Remote-Medical-Monitoring-Applications-593043/</u>

ATandT, WellDoc to Offer Mobile Apps to Manage Chronic Diseases <u>http://www.eweek.com/c/a/Health-Care-IT/ATandT-WellDoc-to-Offer-Mobile-Apps-to-Manage-Chronic-Diseases-185705/</u> Patient monitoring market pegged at \$4B by 2017 http://www.healthcareitnews.com/news/patient-monitoring-market-pegged-4b-2017

IT to lead change toward better healthcare http://www.zdnetasia.com/it-to-lead-change-toward-better-healthcare-62203928.htm

Intel's Telehealth Device Chosen by US Tele-Medicine http://www.newswiretoday.com/news/79612/

Sprint, AirStrip Partner On Hospital Telehealth http://www.informationweek.com/news/healthcare/interoperability/showArticle.jhtml?articleID=2279004 88&cid=RSSfeed IWK All

Prediction: Increased Competition to Shake Up Telehealth Market <u>http://healthcare.tmcnet.com/topics/healthcare/articles/110305-prediction-increased-competition-shake-up-telehealth-market.htm</u>

What Percentage of Racial Groups Have Cell Phone Apps To Track or Manage Their Health?

http://www.ihealthbeat.org/data-points/2010/what-percentage-of-racial-groups-have-cell-phone-appsto-track-or-manage-their-health.aspx#ixzz137NaxvFv

Medapps' CloudCare Enables Remote Healthcare to Meet in the Cloud <u>http://healthcare.tmcnet.com/topics/healthcare/articles/109860-medapps-cloudcare-enables-remote-healthcare-meet-the-cloud.htm</u>

Robert Bosch Healthcare joins Continua http://www.ehealtheurope.net/news/6325/robert_bosch_healthcare_joins_continua

VA Expanding Use of Health IT For Aging Veterans and Those With Chronic Conditions <u>http://ducknetweb.blogspot.com/2010/10/va-expanding-use-of-health-it-for-aging.html</u>

TeleHealth For Home

http://caregivertechnology.com/blog/telehealth-for-home/

EU patient mobility law to spark eHealth revolution http://www.euractiv.com/en/health/eu-patient-mobility-law-spark-ehealth-revolution-news-498815

Germany's TMCC invests in telemedicine http://ehealtheurope.net/news/6337/germany%E2%80%99s_tmcc_invests_in_telemedicine

Will physicians trust mobile health data? http://mobihealthnews.com/9253/will-physicians-trust-mobile-health-data/

GPs 'need urgent advice on COPD severity coding' (Pulse – requires registration) <u>http://www.pulsetoday.co.uk/story.asp?sectioncode=35&storycode=4127463&c=2</u>

Medical Wireless Monitoring and Telehealth Devices from Philips, GE and Masimo Will Fuel U.S. Market to Over \$4 Billion

http://finance.yahoo.com/news/Medical-Wireless-Monitoring-prnews-3245417810.html?x=0&.v=21

Bosch Health Buddy® Telehealth System Programs Receive Certification From the National Committee for Quality Assurance

http://www.marketwire.com/press-release/Bosch-Health-Buddy-Telehealth-System-Programs-Receive-Certification-From-National-Committee-1338340.htm

Links for 1 November

"Fears over safety as free panic alarms withdrawn in city" (Stoke) – "More than 2,000 pensioners aged 80 and over could be affected by Stoke-on-Trent City Council's decision to withdraw free Telecare lifeline pendants".

http://www.thisisstaffordshire.co.uk/news/Fears-safety-free-panic-alarms-withdrawn/article-2798246detail/article.html

East of England SHA Wins Best Use of Telehealth Award with IOCOM Powered Solution

http://www.prweb.com/releases/prweb2010/10/prweb4700544.htm

Over 50s 'less healthy than five years ago'

http://www.nursingtimes.net/specialist-news/older-peoples-nursing-news/over-50s-less-healthy-thanfive-years-ago/5020814.article?referrer=RSS

Diabetes on the rise in Scotland

http://www.news-medical.net/news/20101024/Diabetes-on-the-rise-in-Scotland.aspx

Learning disabilities and Dudley Telecare Service

http://www.google.com/url?sa=X&q=http://www.westmidlands.nhs.uk/LinkClick.aspx%3Ffileticket%3Dn A0xs8EB9Zo%253D%26tabid%3D1215&ct=ga&cad=:s7:f3:v0:d1:i1:lt:e1:p1:t1288427722:&cd=f48KgO Ipnbw&usg=AFQjCNGR1BTil1KrbzGdyd5tEAaH_tCcZw

NHS Fife launches a two-year telehealth pilot for care for patients with CHF <u>http://www.prohealthservicezone.com/Customisation/News/AssistedIndependent_Living/Telehealth/NH</u> <u>S Fife launches a two-year telehealth pilot for care for patients with CHF.asp</u>

NHS Fife Launches Advanced Telehealth to Transform Care for Patients with CHF

http://www.ehealthnews.eu/tunstall/2319-nhs-fife-launches-advanced-telehealth-to-transform-care-for-patients-with-chf

Telehealth scheme helps people with MS - An innovative project is helping bring MS services from a specialist London hospital to people locally. http://www.mstrust.org.uk/news/article.jsp?id=4292

***Beyond 2010 on You Tube – Dave Tyas from Cornwall and Scilly NHS on Telehealth and Telecare (5 videos)



Dave Tyas, Services and Improvements Manager for the NHS in Cornwall and the Scilly Isles talks about the recently introduced Telehealth and Telecare schemes <u>http://www.youtube.com/watch?v=MC5YH5vFHV8&feature=related</u>

Dave Tyas on what areas have adopted Telehealth and Telecare in Cornwall and Scilly http://www.youtube.com/watch?v=DjEZNVVNh0w&feature=related

Dave Tyas of Cornwall and Scilly NHS on benefits of Telehealth and Telecare <u>http://www.youtube.com/watch?v=kxhPq_gTcU4&feature=related</u>

Dave Tyas, NHS Cornwall and Scilly on obstacles to introducing Telehealth and Telecare http://www.youtube.com/watch?v=U0LTkcMRaBQ&NR=1

Dave Tyas of Cornwall and Scilly NHS on possible financial savings of Telehealth and Telecare http://www.youtube.com/watch?v=Wyi9wyJer9Q&feature=related

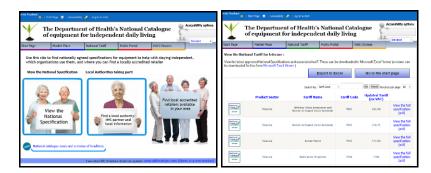
Health check: technology links doctors to patients



http://www.bbc.co.uk/news/health-11644278

National TCE Catalogue host announced – DH National Catalogue of equipment for independent daily living

Note: some items described as 'telecare' are currently included in the catalogue. <u>http://www.thiis.co.uk/catalogue-tces-oct10.aspx</u> <u>http://www.adlsmartcare.com/systems/the-department-of-health-national-</u> <u>catalogue.aspx</u>



http://www.national-catalogue.org/smartassist/nationalcatalogue/national-tariff/tces/view-tariff/choosearea/telecare

European Commission Reiterates Health And Safety Risks Of Reprocessing Medical Devices http://www.medicalnewstoday.com/articles/206054.php

E-Health Europe: EC aims for digital records by 2015 http://www.ehealtheurope.net/news/6360/ec_aims_for_digital_records_by_2015

The King's Fund - Implementing the End of Life Care Strategy – lessons from good practice <u>http://www.kingsfund.org.uk/publications/implementing_the_end.html</u>

Volunteers could earn 'care credits' for helping others <u>http://www.bbc.co.uk/news/uk-11657006</u>

GP federations toolkit http://www.kingsfund.org.uk/current_projects/gp_commissioning/primary_care.html

Telehealth could save NHS more than GBP70 million in two years http://pr-usa.net/index.php?option=com_content&task=view&id=521338&Itemid=30

In-home breast cancer scanner on the horizon



http://www.independent.co.uk/life-style/health-and-families/inhome-breast-cancer-scanner-on-thehorizon-2119470.html

Number of adult diabetics soars 6% in year http://www.independent.co.uk/life-style/health-and-families/health-news/number-of-adult-diabeticssoars-6-in-year-2115988.html

iPad opens world to a disabled boy



http://www.nytimes.com/2010/10/31/nyregion/31owen.html?_r=1&src=twt&twt=nytimeshealth

Africa Telehealth 2010 – Opening Sessions

http://www.healthimaginghub.com/component/content/article/7-conference-report/2146-africatelehealth-2010-opening-sessions.html

TeleHealth Still Waiting... (Chilmark Research) http://chilmarkresearch.com/2010/10/25/telehealth-still-waiting/

Robotic Telemedicine Now Aiding in the Diagnosis for Oncology Patients http://www.mdnews.com/news/2010_10/05710_oct2010_robotic-telemedicine

Department of Defense Issues Smart Phone App for Mental Health Care <u>http://www.ihealthbeat.org/articles/2010/10/27/department-of-defense-issues-smart-phone-app-for-mental-health-care.aspx#ixzz13sioUpuv</u>

Industry excited about M2M potential - Analysts believe the market for machine-to-machine communications is about to take off http://www.globaltelecomsbusiness.com/Article/2702078/Regions/25187/Industry-excited-about-M2M-potential.html

U.S. patient monitoring market to rise above \$4B by 2017 <u>http://www.fiercemobilehealthcare.com/story/u-s-patient-monitoring-market-rise-above-4b-2017/2010-10-26#ixzz13skhNNLr</u>

CJPS Medical Systems Launches Game Changing Product to Improve Healthcare While Reducing Its Cost (USA)

http://www.businesswire.com/news/home/20101026006360/en/CJPS-Medical-Systems-Launches-Game-Changing-Product

A Surge In Home Healthcare?

http://www.healthcaretechnologyonline.com/article.mvc/A-Surge-In-Home-Healthcare-0001?VNETCOOKIE=NO

PatientSafe bets on iPod touch as healthcare's all-in-one http://mobihealthnews.com/9307/patientsafe-bets-on-ipod-touch-as-healthcares-all-in-one/

Mobihealthnews - DoD offers up Android Mood Tracker for troops http://mobihealthnews.com/9287/dod-offers-up-android-mood-tracker-for-us-soldiers/

Telemedicine adoption picks up as costs fall, quality rises <u>http://www.fiercehealthit.com/story/telemedicine-adoption-picks-costs-fall-quality-rises/2010-10-</u> 25#ixzz13smOmMiZ VA to step up mental health support for Defense

http://www.nextgov.com/nextgov/ng_20101029_8182.php?oref=topnews

What Do People Who Look Online for Health Information Say Makes a Website Trustworthy? <u>http://www.ihealthbeat.org/data-points/2010/what-do-people-who-look-online-for-health-information-say-makes-a-website-trustworthy.aspx#ixzz13mLgPUwD</u>

Broadband path to better public services - better public services enabled by broadband are in the vision of the future promised by the government's first National Infrastructure Plan http://www.ukauthority.com/Headlines/tabid/36/NewsArticle/tabid/64/Default.aspx?id=2955

Launch of home telemonitoring for patients with chronic disease (Australia) <u>http://www.chiefminister.act.gov.au/media.php?v=10081</u>

Collaboration Yields Broadband for North Carolina Telehealth Network High-speed connectivity and services will enable leading-edge health care throughout the state <u>http://www.prnewswire.com/news-releases/collaboration-yields-broadband-for-north-carolina-telehealth-network-105883828.html</u>

Center for Connected Health – Annual Report 2010



http://www.connected-health.org/about-us/progress-report.aspx

Doctor-patient persuasion -- Wrapping the Connected Health Symposium (1 of 2) <u>http://www.ageinplacetech.com/blog/doctor-patient-persuasion-wrapping-connected-health-symposium-1-2</u>

Five vendors from Connected Health Symposium (2 of 2) http://www.ageinplacetech.com/blog/five-vendors-connected-health-symposium-2-2

NextGenWeb Spotlight on Broadband and Healthcare (USA 0- includes video) http://www.nextgenweb.org/news-and-blog-clips/nextgenweb-spotlight-on-broadband-and-healthcare

Social Media Cuts Healthcare Costs http://www.informationweek.com/news/healthcare/patient/showArticle.jhtml?articleID=228000138

Everything Health Care IT Needs to Know About Deploying iPads <u>http://www.enterprisemobiletoday.com/features/article.php/3910636/Everything-Health-Care-IT-Needs-to-Know-About-Deploying-iPads.htm</u>

Message from a Pill Bottle http://www.technologyreview.com/business/26414/?p1=A4 Telemedicine brings health care home http://www.lemarssentinel.com/story/1674159.html

HealthPartners launches 24/7 online clinic: virtuwell.com http://www.healthpartners.com/portal/3744.html

Healthcare ripe for videoconferencing http://healthcareitnews.com/news/healthcare-ripe-videoconferencing

Empowering patients through telehealth http://www.inpharm.com/news/101025/empowering-patients-through-telehealth

Broadband path to better public services - Better public services enabled by broadband are in the vision of the future promised by the government's first National Infrastructure Plan. The plan, launched by Prime Minister David Cameron, will unlock public and private sector investment worth £200bn over the next five years, the prime minister claims.

http://www.ukauthority.com/Headlines/tabid/36/NewsArticle/tabid/64/Default.aspx?id=2955

Controlled oxygen therapy slashes death rate among COPD patients <u>http://sify.com/news/controlled-oxygen-therapy-slashes-death-rate-among-copd-patients-news-international-kkwp4kjfead.html</u>

Links for 8 November

Pioneering Norfolk scheme to care for the elderly (telecare/telehealth references)



http://www.edp24.co.uk/news/pioneering_norfolk_scheme_to_care_for_elderly_1_720017

LGA Discussion paper to prompt debate on the future of adult social care http://www.lga.gov.uk/lga/core/page.do?pageld=14762210

BBC Living Longer – Kent's Baby Boomers – telehealth example



http://news.bbc.co.uk/local/kent/hi/people_and_places/newsid_9155000/9155599.stm

O2 Health announces new Centres of Excellence in NHS - Western Isles, Berks East, Rotherham http://www.mobileeurope.co.uk/news/press-wire/8259-o2-health-announces-new-centres-of-excellence

Can the web transform social care? (ILC)



http://www.ilcuk.org.uk/record.jsp?type=publication&ID=74

Mobile phone kits to diagnose STDs (UK)

People who suspect they have been infected will be able to put urine or saliva on to a computer chip about the size of a USB chip, plug it into their phone or computer and receive a diagnosis within minutes, telling them which, if any, sexually transmitted infection (STI) they have. http://www.guardian.co.uk/uk/2010/nov/05/new-test-mobile-phones-diagnose-stds

Kensington and Chelsea Legal Case - Door opened for cheaper care provision <u>http://www.communitycare.co.uk/Articles/2010/11/08/115762/door-opened-for-cheaper-social-care-provision.htm</u>

Appeal court ruling clears way for councils to cut social care services - Kensington and Chelsea acted lawfully in withdrawing care <u>http://www.guardian.co.uk/society/2010/nov/04/council-social-care-services-cuts</u>

How will England fund long-term care? - Interview with Andrew Dilnot, the man who must come up with the answer

http://www.guardian.co.uk/society/2010/nov/03/andrew-dilnot-long-term-care-funding-interview

'Robot carers' developed in Bristol laboratory



http://www.bbc.co.uk/news/uk-england-bristol-11701986

Dublin health technology start-up receives seed funding (Sensormind) http://www.siliconrepublic.com/start-ups/item/18644-dublin-health-technology/

Fall Prevention Kit Reduces Patient Falls http://www.healthleadersmedia.com/content/COM-258608/Fall-Prevention-Kit-Reduces-Patient-Falls##

***Poverty drives diabetes epidemic – the cost of diabetes in Canada http://www.healthzone.ca/health/yourhealth/diabetes/article/885277--poverty-drives-the-epidemic

Health Fair Features Latest Diabetic Technologies (West Virginia) (video) <u>http://www.wboy.com/story.cfm?func=viewstory&storyid=88961</u>

GE Healthcare says regulators clear new portable patient monitoring device http://www.canadianbusiness.com/markets/market_news/article.jsp?content=D9J8QMAG3

AT&T rolls out patient data exchange, mobile monitoring services <u>http://www.computerworld.com/s/article/9194738/AT T rolls out patient data exchange mobile mon</u> <u>itoring services</u>

AT&T Launches Health IT Portfolio <u>http://www.informationweek.com/news/healthcare/mobile-</u> <u>wireless/showArticle.jhtml?articleID=228200285&cid=RSSfeed_IWK_AII</u>

AT&T ForHealth services aim to reduce costs, bolster care <u>http://www.fiercehealthcare.com/story/att-forhealth-services-aim-reduce-costs-bolster-care/2010-11-05#ixzz14ipRBg4H</u>

Aerotel's Wireless Data Hub Receives FCC Certification <u>http://www.prnewswire.com/news-releases/aerotels-wireless-data-hub-receives-fcc-certification-106518518.html</u>

Preventable hospital stays more common for older patients <u>http://www.fiercehealthcare.com/story/preventable-hospital-stays-more-common-older-patients/2010-11-04#ixzz14ipnyN7X</u>

Experts Expand Use of Cell Phone Technology to Save Lives of Mothers, Infants and Children in Developing World

http://www.redorbit.com/news/health/1942319/experts_expand_use_of_cell_phone_technology_to_sav e_lives/

Telecare cuts osteoarthritis pain, study shows http://www.healthcarerepublic.com/news/1039569/Telecare-cuts-osteoarthritis-pain-study-shows/

2,000 TELUS team members take control of their own health records paving way for national roll-out (Canada)

http://www.newswire.ca/en/releases/archive/November2010/03/c8466.html

'Simple mobile technology saves lives' (Africa) http://www.itnewsafrica.com/?p=9478 CMS posts national reimbursement rate for wireless heart monitoring (USA) http://mobihealthnews.com/9327/cms-posts-national-reimbursement-rate-for-wireless-heart-monitoring/

***Wireless Technology Could Slash Health-Care Costs - Sensing and monitoring devices are crucial for keeping long-term hospital expenses down



http://www.technologyreview.com/business/26635/?p1=A5

Patient Monitoring Moves Beyond Hospital Walls <u>http://www.cardiovascularbusiness.com/index.php?option=com_articles&view=article&id=24845:patient</u> -monitoring-moves-beyond-hospital-walls

Public attitudes remain a barrier to health IT <u>http://www.zdnet.com/blog/healthcare/public-attitudes-remain-a-barrier-to-health-it/4151</u>

AirStrip Technologies Announces First Solution Released to Android Market <u>http://www.businesswire.com/news/home/20101104006622/en/AirStrip-Technologies-Announces-Solution-Released-Android-Market</u>

World Diabetes Day – telehealth example from New Zealand - November 14 is World Diabetes Day, a day that this year is devoted to 'bringing diabetes to light' by improving diabetes education and prevention

http://www.scoop.co.nz/stories/GE1011/S00008/world-diabetes-day.htm

Pulse Oximeters for Monitoring Asthma http://www.pulseoximeterhelp.com/pulse-oximeter-articles/pulse-oximeters-for-monitoring-asthma/

***Germany seeks telehealth solutions in Canada http://www.canhealth.com/News1516.html

Health costs fuel rise in bankruptcy among elderly http://blogs.reuters.com/deep-pocket/2010/11/05/health-costs-fuel-rise-in-bankruptcy-among-elderly/

£2 Million Funding Each Year For The Voluntary Sector Could Save NHS Scotland Millions Says New Report

http://www.egovmonitor.com/node/39231

Mobile phones offer Africa a chance to put its health first <u>http://www.telegraph.co.uk/technology/mobile-phones/8107690/Mobile-phones-offer-Africa-a-chance-to-put-its-health-first.html</u>

Study of Diabetes Information Shared on Facebook Identifies Patient Benefits, Potential Risks of Health 2.0 http://finance.yahoo.com/news/Study-of-Diabetes-Information-prnews-3885436179.html?x=0&.v=1

Links for 15 November

Reports from the recent NCAS Conference in Manchester

Lansley: councils will have key role helping to reduce health costs

"He (Andrew Lansley) said that investment by councils in technology like telecare and a focus of helping more people stay in their own homes would reduce the numbers of elderly people ending up in hospital or in care homes and cited the example of North Yorkshire CC where a new telecare services phased at £1m by delaying entry into residential care".

http://www.localgov.co.uk/index.cfm?method=news.detail&id=93153

Minister praises monitoring scheme to protect elderly (North Yorks) http://www.yorkshirepost.co.uk/localnews/Minister-praises-monitoring-scheme-to.6617024.jp

Andrew Lansley Speech to NCAS Conference (references to telecare)

"....Technologies like telecare and telemedicine are already increasingly used to help people stay safe in their own homes.

When I was in North Allerton, talking to North Yorkshire County Council, they told me about their programme of telecare services. This was established over three years ago.

They put it very simply: "For every hour someone is on the floor, it's an extra 24 hours in hospital."

They've shown the investment paid off. North Yorkshire has saved over a million pounds – more than a third reduction in costs, achieved by postponing entry into residential care or reducing the homecare support required...."

http://www.adass.org.uk/images/stories/2010%20conference/presentations/Andrew%20Lansley.pdf

***The new enhanced role for councils in care and health

"....The health secretary also stressed that prevention, use of technology and personalised budgets would all help keep the elderly independent and in their homes, rather than ending up in hospital as a cost to the NHS...." <u>http://www.localgov.co.uk/index.cfm?method=news.detail&id=93201&layout=2</u>

Councils 'trailblazers' with telehealth - Modern technology deployment in health systems could save £270m per year, the Local Government Association has said. http://www.publicservice.co.uk/news_story.asp?id=14653

Technology drives down health costs while improving quality of life http://www.ukauthority.com/Headlines/tabid/36/NewsArticle/tabid/64/Default.aspx?id=2971

***Hi Tech Gadgets Are Helping Elderly At Home While Potentially Saving £270 Million For Local Authorities

http://www.egovmonitor.com/node/39344

Gadgetry saving millions on care for the elderly (UK) http://www.lga.gov.uk/lga/core/page.do?pageId=14786530

Reports from the mHealth Summit

TelecareAware – 8 till 10 November 2010 – <u>www.telecareaware.com</u> Mobilhealthnews – 8 till 10 November 2010 - <u>http://mobihealthnews.com/</u> Mobile phones become tools of health promotion <u>http://www.washingtonpost.com/wp-dyn/content/article/2010/11/12/AR2010111205820.html</u>

Self help health promotion in Sandwell

http://www.halesowennews.co.uk/news/8633668.Self_help_health_promotion_in_Sandwell/

SEHTA – Standards in Telecare and Telehealth (4 Nov 2010) – presentation slides available



http://www.sehta.co.uk/node/2420

Health and Safety Minister Arlene Foster today launched a new public awareness campaign to raise awareness of the dangers of carbon monoxide poisoning. (Northern Ireland) http://www.northernireland.gov.uk/news/news-deti-011110-foster-launches-carbon

World COPD Day, UK - At the 2010 Global Telehealth Conference on 10 November, Tunstall Healthcare launched the new mytelemedic telehealth system, that assists people to manage COPD from the comfort of their own home.

http://www.medicalnewstoday.com/articles/207596.php

Diabetes UK - One care home resident with diabetes admitted to hospital every 25 minutes <u>http://www.diabetes.org.uk/About_us/News_Landing_Page/One-care-home-resident-with-diabetes-admitted-to-hospital-every-25-minutes/</u>

New rights for elderly and disabled under Government reforms - Ministers are to bring in new laws to make it easier for frail elderly people to move to be near their relatives, without fear of losing their right to home care. <u>http://www.telegraph.co.uk/health/elderhealth/8131214/New-rights-for-elderly-and-disabled-under-Government-reforms.html?dm i=4X7,AUIS,2ZCHJA,TZTZ,1</u>

World Diabetes Day 14 November – Southampton self help pack http://www.southamptonhealth.nhs.uk/diabetes

DH outlines info plans in business plan http://www.e-health-insider.com/news/6396/dh_outlines_info_plans_in_business_plan

Nurses left in the dark over eHealth despite growing interest (RCN Survey)

"....The survey also reveals nurses' support for telehealth, which includes managing patients at a distance or in their own home, for example via videoconferencing or via remote consultation or monitoring. Nearly three quarters of nurses who have used telehealth rated the experience as 'positive', with half of nurses agreeing it will

save time. The majority (71 per cent) of nurses also said they are interested in learning more about telehealth. Nurses cited sufferers of Chronic Obstructive Pulmonary Disease and people with diabetes as prime examples of patients who would benefit from remote patient monitoring..." http://www.rcn.org.uk/newsevents/press_releases/uk/nurses_left_in_the_dark_over_ehealth_despite_g rowing_interest

"20,000 pensioners forced to sell houses to meet care home costs" <u>http://www.telegraph.co.uk/finance/personalfinance/8118853/20000-pensioners-forced-to-sell-houses-to-meet-care-home-costs.html</u>

Inadequate NHS hospital care for elderly 'condemns many to death'

The report comes from the National Confidential Enquiry into Patient Outcome and Death (NCEPOD), which is a routine analysis of outcomes for patients set up by the medical royal colleges. Senior doctors investigated all the deaths of patients over 80 that took place in hospitals within 30 days of surgery over a three-month period of 2008, questioning medical staff and examining case notes. http://www.guardian.co.uk/society/2010/nov/11/nhs-hospital-care-elderly

***BBC4 You and Yours – Care in the UK series of programmes



http://www.bbc.co.uk/radio4/features/you-and-yours/care-in-the-uk-2010/

Technology improves care for the elderly and cuts costs (Kent reference) http://www.publicnet.co.uk/news/2010/11/15/technology-improves-care-for-the-elderly-and-cuts-cost/

Minister visits telemedicine project (Scotland) - The Pulmonary Rehabilitation Telehealth Project uses teleconferencing equipment to deliver patient assessment, exercise training, education and psychosocial support to people in Crieff with Chronic Obstructive Pulmonary Disease (COPD), saving them a journey to Perth Royal Infirmary. <u>http://www.scotland.gov.uk/News/Releases/2010/11/04100428</u>

Salford COPD Campaign



http://www.salfordstar.com/article.asp?id=747

EHI Live on the WSD Programme (includes video) http://www.e-health-insider.com/news/6395/wsd sites enrol just one patient in ten

Belfast Children's Hospital home monitoring system wins AV award <u>http://www.bjhcim.co.uk/news/2010/n1011005.htm</u>

Welsh telehealth pilots save £2.2m



http://www.ehiprimarycare.com/news/6417/welsh_telehealth_pilots_save_%C2%A32.2m Latest report: http://www.nliah.com/portal/microsites/Uploads/Resources/AQszRy9kr.pdf

Chronic care scheme saves NHS £2m (Wales) http://www.walesonline.co.uk/news/health-news/2010/11/10/chronic-care-scheme-saves-nhs-2m-91466-27630565/

London Telecare Group and Cirrus Roundtable: The Future of Telecare (Part 2)



http://www.24dash.com/news/housing/2010-11-11-London-Telecare-Group-and-Cirrus-Roundtable-The-Future-of-Telecare-Part-2

CarelineUK strikes major telecare response deal with Plymouth Community Homes <u>http://www.24dash.com/news/housing/2010-11-11-CarelineUK-strikes-major-telecare-response-deal-with-Plymouth-Community-Homes</u>

NHS and local government 'must work together' on social care <u>http://www.24dash.com/news/health/2010-11-03-NHS-and-local-government-must-work-together-on-</u> <u>social-care</u>

Keeping elderly care in the family http://www.bbc.co.uk/news/uk-england-11642518

New technology taskforce to boost UK innovation http://www.ukti.gov.uk/uktihome/home/item/120288.html All aboard for a medical MOT (Walsall)



http://www.24dash.com/news/housing/2010-11-04-All-aboard-for-a-medical-MOT

***O2 Health deploys telehealth and telecare services; signs three deals (Western Isles, Bersk East, Rotherham)

http://www.fiercewireless.com/europe/story/o2-health-deploys-telehealth-and-telecare-services-signsthree-deals/2010-11-10#ixzz156oUJ6Md

Western Isles Health Board plans to Introduce Telehealth <u>http://topnews.co.uk/216375-western-isles-health-board-plans-introduce-telehealth</u>

Western Isles NHS launch telehealth

http://www.topnews.in/western-isles-nhs-launch-telehealth-2289358 http://news.stv.tv/scotland/highlands-islands/207829-western-isles-nhs-launch-telehealth/

DH - National review of hospital standardised mortality ratios (HSMR) http://www.dh.gov.uk/en/Publicationsandstatistics/Lettersandcirculars/Dearcolleagueletters/DH_121354

Hospitals facing closer scrutiny of death rates-All deaths in hospital and within a month of discharge are to be monitored under a new system in England from April 2011. <u>http://www.bbc.co.uk/news/health-11693784?utm_source=twitterfeed&utm_medium=twitter</u>

BBC 'Living Longer' week looks at telehealth (BBC Radio York – audio) http://tunstall-telehealthcare.blogspot.com/2010/11/bbc-living-longer-week-looks-at.html

Thousands of elderly in care homes 'socially isolated' http://www.bbc.co.uk/news/uk-11726691

Fears for care to help elderly live at home (BBC Survey) http://www.bbc.co.uk/news/uk-england-11701181?utm_source=twitterfeed&utm_medium=twitter

BIS - A blueprint for technology http://www.bis.gov.uk/news/topstories/2010/Nov/blueprint-for-technology

Self-Care Week Demonstrates Need for Telehealth <u>http://www.allmediascotland.com/media_releases/27767/self-care-week-demonstrates-need-for-telehealth</u> Let Telehealth Take the Stress

http://www.fmhealthcare.com/2010/11/09/let-telehealth-take-the-stress

Give COPD patients the right to end of life care (Nursing Times, UK) <u>http://www.nursingtimes.net/forums-blogs-ideas-debate/nursing-blogs/give-copd-patients-the-right-to-end-of-life-care/5021236.article?referrer=RSS</u>

SCIE At a glance 30: Personalisation briefing - Implications for NHS Staff



http://www.scie.org.uk/publications/ataglance/ataglance30.asp

Keep Warm Keep Well leaflet and posters 2010



http://www.dh.gov.uk/en/Publicationsandstatistics/Publications/PublicationsPolicyAndGuidance/DH_12 <u>1382</u>

Alzheimer's Society – A to Z (a=Assistive Technology) http://www.alzheimers.org.uk/site/scripts/az_index.php?startsWith=A

Discussion paper to prompt debate on the future of adult social care (UK) <u>http://www.lga.gov.uk/lga/core/page.do?pageId=14762210</u>

Technology can Save NHS Jobs <u>http://www.allmediascotland.com/media_releases/27830/technology-can-save-nhs-jobs</u>

Union anger as care wardens for the elderly face jobs axe (East Riding) http://www.yorkshirepost.co.uk/localnews/Union-anger-as-care-wardens.6609364.jp

UK net use grows despite digital inequalities (ONS Survey) http://www.bbc.co.uk/news/technology-11734910?utm_source=twitterfeed&utm_medium=twitter

UK Government explores future technology and innovation opportunities - A new report, published today by Foresight, the Government's Futures think tank, highlights scientific and technological areas

that could transform the UK economy over the next 20 years. http://www.bis.gov.uk/foresight/our-work/horizon-scanning-centre/technology-and-innovation-futures

***NHS Wellness - managing and preventing long-term conditions – NHS Direct and Blackburn with Darwen

http://www.nhsdirect.nhs.uk/en/Members/TogetherAutumn10/NHSWellnessPilot

'Cultural change' needed to cut huge NHS minor illness bill http://www.healthcarerepublic.com/news/1040646/Cultural-change-needed-cut-huge-NHS-minorillness-bill/

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Family calls for change to care procedures after pensioner's tragic death (Grimsby – sheltered housing) <u>http://www.thisisgrimsby.co.uk/news/Family-calls-change-care-procedures-afer-pensioner-s-tragic-death/article-2890758-detail/article.html</u>

Robotic Nurse Washes Human - a robot uses a soapy sponge to clean off a patient's skin



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http://www.corporatewellnessmagazine.com/article-detail.php?issue=issue-16&article=ensuring-thatpayers-get-the-best

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AT&T rolls out patient data exchange, mobile monitoring services <u>http://www.computerworld.com/s/article/9194738/AT_T_rolls_out_patient_data_exchange_mobile_mon_itoring_services</u>

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"Platform for multiple applied uses? What is so intriguing about Kinect? Well, that sensing unit that recognizes individual movement of users, learns their gestures, tunes the play to their behavior, recognizes voice commands, and even enables video conferencing with family members -- all through the user interface of the boomer-and-senior-ubiquitous TV". http://www.ageinplacetech.com/blog/whither-wii-older-adults-and-other-kinect-conundrums

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Moving Holograms Could be Used for Telemedicine <u>http://medtechinsider.com/archives/19062</u>

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***How hospitals can stay relevant http://www.hospitalimpact.org/index.php/2010/11/08/how_hospitals_can_stay_relevant

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A Telemedicine Innovation for the Poor That Should Open Eyes (India) <u>http://www.ethiopianreview.com/news/201004/?p=1295</u>

Majority of Americans Agree 'There's No Place Like Home' for Care of Elderly Family Members - New Amedisys poll shows that 3 out of 4 Americans would choose home health care for their loved ones' medical needs over nursing homes and other care facilities <u>http://www.marketwatch.com/story/majority-</u>

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Philips Takes on GE, Intel for \$8 Billion Remote Health Sales <u>http://www.bloomberg.com/news/2010-11-10/philips-vies-with-ge-intel-for-remote-health-care-sales-worth-8-billion.html</u>

AMD Global Telemedicine, Inc. Expands Its Telemedicine Design Group Offerings to Now Include Revamped Training and Program Consultation Offerings <u>http://www.prweb.com/releases/2010/11/prweb4729564.htm</u>

West Wireless Health Institute Joins Xconomy Forum on Health IT - the non-profit <u>West Wireless</u> <u>Health Institute</u> says it has developed its first engineering prototype—a wireless fetal and maternal monitoring device called "Sense4Baby."

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AT&T's Bet on Health Technology http://bits.blogs.nytimes.com/2010/11/04/atts-bet-on-health-technology/

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CardioNet Links with MedApps to Advance Wireless Medicine <u>http://www.tradingmarkets.com/news/stock-alert/beat_cardionet-links-with-medapps-to-advance-wireless-medicine-1303649.html</u>

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Microsoft HealthVault Partner News http://clients.metia.com/2877/2010/11/

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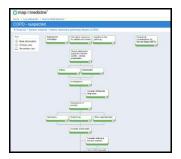
India likely to have 80 million diabetics by 2030: WHO – Hindustan Times <u>http://medicalinformer.com/symptoms-conditions/diabetes-symptoms-conditions/3507/india-likely-to-have-80-million-diabetics-by-2030-who-hindustan-times/</u>

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http://www.dh.gov.uk/en/MediaCentre/Statements/DH_121555?utm_source=twitterfeed&utm_medium= twitter

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Smart Pill May Keep Track of How, When Medicine Is Taken http://www.aolhealth.com/2010/11/09/smart-pill-may-keep-track-of-how-when-medicine-is-taken/

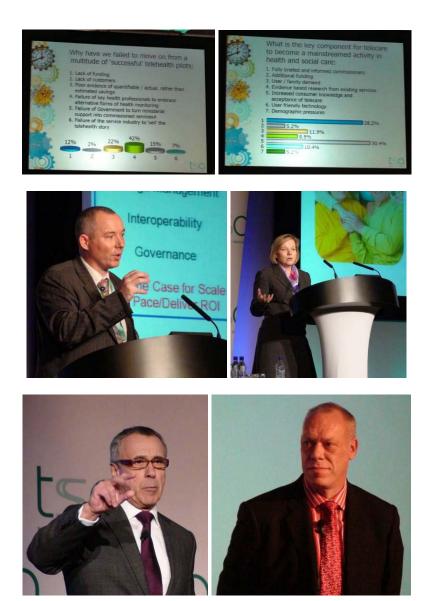
Smart Health Apps Will Reach 500 Million Users by 2015 <u>http://medhealth.tmcnet.com/topics/mobile-connected-health/articles/116744-smart-health-apps-will-reach-500-million-users.htm</u>

India dispenses health care with help of SMS http://www.techzone360.com//news/2010/11/01/5104843.htm

Links for 22 November

TSA Conference in London (15-17 November 2010)





Professor June Andrews (DSDC, Stirling University), Roy Lilley (Conference Chair), Jennifer Francis (SCIE), Paul Rice (NHS Yorks and The Humber), Petra Wilson (Continua Alliance), Roy Lilley and Trevor Single (CEO, TSA)

TSA Conference reports from Telecare Aware

Telecare Services Association 2010 Monday 15 Nov http://www.telecareaware.com/index.php/tsa-2010-mon-15nov.html

Telecare Services Association 2010 Tuesday 16 November <u>http://www.telecareaware.com/index.php/tsa-2010-tue-16nov.html</u>

Recent NEJM and other articles on remote monitoring for heart failure

Remote Cardiac Monitoring: The Debate Begins (John Linkous, ATA) <u>http://americantelemed.blogspot.com/2010_11_01_archive.html</u>

Why Telemedicine Is Overhyped (Forbes article) <u>http://blogs.forbes.com/robertlangreth/2010/11/18/why-telemedicine-is-overhyped/?boxes=financechannelforbes</u>

Telemonitoring in Patients with Heart Failure http://www.nejm.org/doi/full/10.1056/NEJMoa1010029

No dent in readmissions, mortality seen with telemonitoring-guided HF care (requires registration – refers to the German TIM-HF trial) <u>http://www.theheart.org/article/1151705.do</u>

Cost of Medical Services in Older Patients With Heart Failure: Those Receiving Enhanced Monitoring Using a Computer-Based Telephonic Monitoring System Compared With Those in Usual Care: The Heart Failure Home Care Trial

http://www.onlinejcf.com/article/PIIS1071916410002502/abstract?rss=yes

Wellnote app by Dr Darzi



http://wellnote.co.uk/

COPD prevalence in the UK higher than thought - Almost 3.5 million people in the UK are unaware they are at increased risk of COPD, research suggests. <u>http://www.healthcarerepublic.com/news/rss/1041010/COPD-prevalence-higher-thought</u> <u>http://www.lunguk.org/media-and-campaigning/media-centre/latestpressreleases/world_copd_day</u>

Caring for older people at home is cheaper and better http://www.guardian.co.uk/society/joepublic/2010/nov/09/older-people-care-at-home-better

***Telecare essential to 're-enablement' http://www.ehiprimarycare.com/news/6425/telecare_essential_to_'re-enablement'

Telehealth Could Give Carers a Break

http://www.allmediascotland.com/media_releases/27907/telehealth-could-give-carers-a-break http://www.telehealthsolutions.co.uk/news/2010/11/17/telehealth-could-give-carers-a-break

NHS North East – Just Visiting website



NHS Choices - COPD



http://www.nhs.uk/conditions/Chronic-obstructive-pulmonary-disease/Pages/Introduction.aspx

***Community services can help improve patient care <u>http://www.guardian.co.uk/society/2010/nov/17/community-services-improve-patient-care</u>

Tunstall Healthcare paves the way for telecare interoperability <u>http://www.prohealthservicezone.com/Customisation/News/AssistedIndependent_Living/Telehealth/Tunstall_Healthcare_paves_the_way_for_telecare_interoperability.asp</u>

Tunstall Leads the Industry in Landmark Decision to Enable Interoperability and Customer Choice <u>http://www.24dash.com/news/health/2010-11-16-Tunstall-Leads-the-Industry-in-Landmark-Decision-to-Enable-Interoperability-and-Customer-Choice</u>

Tunstall Launches Latest Technology Solutions at the TSA National Telecare and Telehealth Conference

http://www.ehealthnews.eu/tunstall/2355-tunstall-launches-latest-technology-solutions-at-the-tsanational-telecare-and-telehealth-conference

Tunstall Showcases Advanced Telehealthcare Technology at NHS Alliance http://www.24dash.com/news/housing/2010-11-15-New-Module-Telehealth-and-Telecare

Tunstall Telehealthcare Newsletter – No 35 http://www.tunstall.co.uk/News-and-Events/Tunstall-Newsletter

New Module: Telehealth and Telecare http://www.24dash.com/news/housing/2010-11-15-New-Module-Telehealth-and-Telecare

Dementia UK on Facebook



http://www.facebook.com/pages/Dementia-UK/100520119989599?v=wall

Dementia website in Cheshire



Telehealth could save NHS £2bn (HSJ – requires subscription) http://www.hsj.co.uk/5021784.article?referrer=e2

Out-of-hours GP services not up to NHS standards, research shows <u>http://www.guardian.co.uk/society/2010/nov/19/out-of-hours-services-fail-nhs-standards</u>

Bill to require smoke alarms in rented properties fails <u>http://www.24dash.com/news/communities/2010-11-19-Bill-to-require-all-landlords-to-fit-smoke-alarms-fails-in-Commons</u>

Hackney Homes has installed Carbon Monoxide detectors in over 11,000 homes in Hackney so that residents can know immediately if they are at risk. <u>http://www.24dash.com/news/housing/2010-11-19-Just-because-you-can-t-see-it-taste-it-or-smell-it-Carbon-Monoxide-is-dangerous</u>

***White Paper/GP Commissioning - Dr Michael Dixon, NHS Alliance Chair, looks at the practicalities of GP commissioning using primary care examples from his own practice. (King's Fund) <u>http://www.kingsfund.org.uk/events/past_events_catch_up/michael_dixon_on_gp.html</u>

Elderly and disabled 'to take charge of own social care by 2013' <u>http://www.24dash.com/news/health/2010-11-17-Elderly-and-disabled-to-take-charge-of-own-social-care-by-2013</u>

Help for people with high blood pressure http://www.bbc.co.uk/news/health-11782243?utm_source=twitterfeed&utm_medium=twitter

<u>Video links could ease hospital parking issues – Airedale Hospital</u> <u>http://www.keighleynews.co.uk/news/8672055.Video_links_could_ease_hospital_parking_issues/</u> Social care 'everyone's responsibility'

http://www.bbc.co.uk/news/health-11761090?utm_source=twitterfeed&utm_medium=twitter

***mHealth India: Untapped Potential & The Innovative Groups Paving the Way http://www.triplepundit.com/2010/11/mhealth-india-mobile-health/comment-page-1/

500 Million People Will Be Using Mobile Health Apps by 2015 http://www.pcworld.com/businesscenter/article/210877/500_million_people_will_be_using_mobile_heal th_apps_by_2015.html

Philips will compete with GE and Intel for telehealth market <u>http://www.telecomengine.com/NewsGlobe/article.asp?HH_ID=AR_6677</u>

Lung disease to be remotely monitored (Germany) http://ehealtheurope.net/news/6422/lung_disease_to_be_remotely_monitored

Minder: Mobile Health Device Links Patients and Healthcare Professionals Anytime, Anywhere



http://www.dexigner.com/news/21915

Heart patients not helped by phone monitoring as much as hoped <u>http://www.latimes.com/news/science/la-he-heart-telemonitoring-20101117,0,1706360.story</u>

***Cell Phone 'Telemonitoring' May Help Control Blood Pressure http://www.medicinenet.com/script/main/art.asp?articlekey=122309

Gartner Inc. Names Ten Technologies to Watch in 2011 http://homecaretechreport.com/article.php?id=1229

Using Automated Technology and Telehealth for Adults With Mild to Moderate Hearing Loss http://www.asha.org/aud/articles/telehealth-audiology/

The Social Media Method for Diabetes Care

http://www.readwriteweb.com/archives/the_social_media_method_for_diabetes_care.php?utm_source =feedburner&utm_medium=feed&utm_campaign=Feed%3A+readwriteweb+%28ReadWriteWeb%29 Telemedicine takes root in South West Florida (video)



http://www.winknews.com/Local-Florida/2010-11-16/Telemedicine-takes-root-in-Southwest-Florida

Non-invasive Glucose Measurements in the Eye Highly Effective in Clinical Study <u>http://www.businesswire.com/news/home/20101112005064/en/Non-invasive-Glucose-Measurements-Eye-Highly-Effective-Clinical</u>

***Nurses' Role in the Future of Health Care http://www.nytimes.com/2010/11/18/health/views/18chen.html?_r=1&ref=health

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