***WSD Action Network launches – see Item 1***

www.wsdactionnetwork.org.uk

Welcome to the June 2008 newsletter. The Care Services Improvement Partnership (CSIP Networks) is responsible for providing general implementation support to organisations building their telecare and telehealth programmes.

If you are an organisation implementing telecare and have an interesting local telecare story for inclusion in a future newsletter then e-mail Mike Clark (newsletter editor, CSIP Networks) at telecare@csip.org.uk

Telecare shortcuts:

www.icn.csip.org.uk/telecarefactsheets
www.icn.csip.org.uk/telecarenewsletters
www.icn.csip.org.uk/telecareservices
www.icn.csip.org.uk/telecareoutcomes

Notes:

1 CSIP Networks is not responsible for the content of external links and does not endorse any suppliers or their products.

2 CSIP Networks will be making some adjustments to its web site pages and links in the next few weeks as telecare is re-positioned to operate alongside WSDAN. Some older factsheets will be updated or removed where they are no longer relevant. All current URLs will map across to the new arrangements.
Contents

1 Ivan Lewis launches WSD Action Network at King’s Fund ................................................................. 2
2 Highest quality care for all (Darzi Review) ........................................................................................ 2
3 Dementia strategy consultation and Carers Strategy ...................................................................... 2
4 Additional links and references ........................................................................................................ 2
5 Local trials and evaluations of automatic medicines dispensers ....................................................... 2
6 Events .................................................................................................................................................. 2

Item 1 covers the launch of the WSD Action Network

Item 2 provides important links to the Darzi Final Report.

Item 3 Provides links to the Dementia Strategy consultation and Carers Strategy

Item 4 provides a range of additional links

Item 5 is a request for information on local trials and evaluations of automatic medicines dispensers

Item 6 links to events

Glossary:

ALIP – Assisted Living Innovation Platform
AT – Assistive Technology
BERR – Business Enterprise and Regulatory Reform
CSCI – Commission for Social Care Inspection
DCLG – Department for Communities and Local Government
FACS – Fair Access to Care Services
NHS CfH – NHS Connecting for Health
NHS PASA – NHS Purchasing and Supply Agency
PT Grant or PTG – Preventative Technology Grant
TSA – Telecare Services Association
WSDAN – Whole System Demonstrator Action Network
On 9 July 2008, Social Care Minister, Ivan Lewis launched the Whole System Demonstrator Action Network at King’s Fund. A full news release appears below.

The web site for the new network is:

www.wsdactionnetwork.org.uk

Public access to the site and registration is now open.

**NEW NETWORK WILL DEVELOP USE OF TELECARE AND TELEHEALTH TO MANAGE LONG TERM CONDITIONS**

**News Release: Wednesday 9 July 2008**

Greater use of cutting-edge technologies in healthcare moved a step closer today with the establishment of a new network to help expand use of telehealth and telecare in helping patients with long term conditions.

The new network is known as the Whole Systems Demonstrator Action Network and will be run by the Kings Fund and the Care Services Improvement Partnership, backed with Department of Health funding. It will ensure that information from pilot schemes in Kent, Cornwall and Newham, who are making use of the latest assisted technology, is shared among experts to help spread best practice,

Health Minister Ivan Lewis MP, at The King’s Fund to attend the launch of the new network said:

"""Increasing the use of technologies in health and social care will help transform the lives of those with long term conditions like diabetes, heart and chest problems, but it’s essential the information from the pilot schemes is shared among the experts. This is exactly why the Demonstrator network established today is so important. I’m confident the network will help make hi-tech healthcare a reality for many more people."

Dr Nick Goodwin, Senior Fellow at The King’s Fund said: ‘Our growing elderly population and the associated increase of people living with chronic and long term conditions poses profound challenges for NHS and social care services. In order to provide economically sustainable and high quality care to these patients it is essential to develop new ways of caring for people in their own home. Advanced assistive technologies have the potential to facilitate this change but with so many products and devices on the market we need evidence to ensure everyone gets the best out of them. Collecting and sharing information from the Network’s action research programme and the three Whole System Demonstrator pilot sites is vital if best practice is to develop and spread.’

Jeremy Porteus, National Programme Lead, CSIP Networks said: ‘The Care Services Improvement Partnership is delighted to be a partner in this innovative, new action research programme with the King’s Fund. For the first time, commissioners and providers can come together to address the health, care and support needs of their populations with long term conditions, identify lessons learned from the demonstrator sites in Cornwall, Kent, Newham and start making improvements to transform their local services’.

The Department of Health already announced £31million for three pilots in Kent, Cornwall and Newham, tasked with trialling telecare and telehealth techniques in the management of conditions such as diabetes and chronic lung disease.
The new network creates an action research programme involving 10-12 partner groups, made up of people from PCTs, local authorities and third sector organisations to share information from the pilots. These specially invited partners are leaders in the use of high quality assistive technologies and their experiences will provide important insights.

The Network is accompanied by a public, free-to-access website providing access to published materials on the evidence base in the development of telecare, telehealth and community based telemedicine. Anyone can register with WSDAN to receive e-mail alerts to news, events and publications and its developing library resource.

- Telehealth is the use of a home unit to collect vital signs data about a patient and transmit it to the medical staff tracking their condition from another location via a phone-line or broadband device. This can be used to regularly monitor blood pressure or blood glucose levels for instance.

- Telecare is the continuous, automatic and remote monitoring of real time emergencies in order to manage the risks associated with independent living. It includes such technologies as fall sensors, gas shut-off devices and smoke alarms.

Ends

Note to Editors

1. For more information about the Whole System Demonstrator Action Network visit the website at www.wsdactionnetwork.org.uk

2. For further information or interviews, please contact The King’s Fund media and public relations office on 020 7307 2585, 020 7307 2632 or 020 7307 2581. An ISDN line is available for interviews on 020 7637 0185.

3. The King’s Fund seeks to understand how the health system in England can be improved. Using that insight, we help shape policy, transform services and bring about behaviour change. Our work includes research, analysis, developing leaders and improving services. We also offer a wide range of resources to help everyone working in health share knowledge, learning and ideas.

4. CSIP Networks take the lead in the Care Services Improvement Partnership on integration and whole systems working and supports the Department of Health on programmes relating to personalisation, prevention and partnerships including those on promoting integrated care, developing housing with care, telecare/assistive technology and better commissioning. For more information visit the website at www.icn.csip.org.uk.

Link for new release:
http://www.kingsfund.org.uk/media/new_network_will.html
Registration is now available

CSIP will be re-positioning its CSIP telecare and telehealth materials alongside the new learning network from August 2008. This will ensure that there is effective cross-linking of resources. Within CSIP Networks, telecare and telehealth will be an element of independent living choices and care closer to home.

To help explain the role of the WSD Action Network, a series of FAQs has been prepared.

Whole System Demonstrator Action Network (WSDAN) - Frequently Asked Questions

What is the aim of WSDAN?
WSDAN aims to combine research, educational and experiential learning opportunities to examine the progress and impact of telecare and telehealth in enabling long-term conditions management. In addition to the website, a key element will be to provide networking events and research and development activities.

What does WSDAN do?
WSDAN provides an integrated point of access for published materials on the evidence base in the development of telecare, telehealth and community based telemedicine. WSDAN also acts as a portal for disseminating the learning from the three White Paper Whole System Demonstrator sites (Cornwall, Kent and Newham) together with other leading organisations implementing technology-supported integrated care services. In addition, WSDAN facilitates an action research programme involving 10-12 member sites.

Why was WSDAN established?
WSDAN was commissioned by the Whole System Demonstrator Programme at the Department of Health and through the Department of Health’s Policy Research Programme. It was established following the recognition of the large number of high quality bids that were received from sites wishing to become one of the Whole System Demonstrator Pilots. Its primary purpose will be to facilitate an action research network across 10-12 of these unsuccessful sites and to generate data to support the lessons being learned in the evaluation of the Department of Health’s Whole System Demonstration Pilots.
**Who operates WSDAN?**
The King’s Fund and the Care Services Improvement Partnership (Networks) have been funded by the Department of Health to host the Network. Together, these organisations are providing expert support and input into how evidence and learning can best be collected, developed and disseminated.

**How is the network governed?**
The Network is governed by a Department of Health-led Steering Group as part of the White Paper Whole System Demonstrator Programme.

**Can anyone register with WSDAN?**
Anyone can register with WSDAN to receive e-mail alerts to news, events and publications and its developing library resource. WSDAN also facilitates an action research programme with a small group of selected organizations (PCTs, local authorities and other partners).

**Which organizations have been selected to form the action research programme and why?**
Membership of WSDAN’s action research programme have been limited to 10-12 sites (about 40 individuals) drawn from those active in telecare and telehealth applications to people with long-term conditions. Applications for membership are still being received and, once accepted, the action research programme will go live.

**What is planned for WSDAN and its action research programme this year?**
The first year will include a Network and web site launch, the production of regular briefing papers, a monthly newsletter, and the ongoing development of our resources pages on evidence and impact. Members of the action research programme will establish a discussion forum, have site visits to establish baseline information on activities and goals from which to make self-reported assessments of progress; and establish specific learning events to help support and evaluate the successful application of telehealth and telecare. A regular series of regional events with public access is also planned.

**How long will the Network run for?**
The Network has been funded to run for two years - until June 2010.

**Why is WSDAN different to other networks in this area?**
WSDAN will concentrate on the evidence associated with the use of technologies that support integrated care for long term conditions in its broadest sense. It will be the formal route for dissemination of learning from the three main demonstrator sites; will bring together progress from other innovators; showcase the findings of a major ongoing review of the available literature; and provide structured access to research from a broad implementation base.

**How will WSDAN link to other networks in this area?**
There are many well established and emerging networks on telecare and telehealth and WSDAN will seek to make links with other strategic networks and forums to ensure continuity, consistency and reduce duplication.

**What role will Industry play in the Network?**
The industry (suppliers, vendors) will have general access to the web site and the overall learning from the demonstrator sites and other organisations. They will not be invited to be members of the action research network who will be sharing progress and barriers to implementation. It is felt that practitioners, clinicians and telecare/telehealth services will want to contribute freely to discussion groups without being pressured to look at particular products. Local partnerships between health and social care will, however, often involve industry representatives.
What technologies will be covered by the Network?
A range of electronic and assistive technologies generally known as telehealth, telemedicine and telecare used to support people at home and maintain independence. It will include telephone-based disease management approaches and newer developments (e.g. pervasive sensors, wearable devices). There are over 2000 devices in the Telecare National Framework catalogue and new products are coming onto the market daily. The technology is very important, but the assessment, monitoring and response arrangements are vital to cost-effective services.

How do I found out more?
Log on to our website at http://wsdactionnetwork.org.uk or contact the Network team at wsdnetwork@kingsfund.org.uk

CSIP Networks would like to thank all of those involved in the launch of the learning network.

2 Highest quality care for all (Darzi Review)
Lord Darzi presented his review on 30 June 2008 setting out plans to raise the quality of healthcare. In addition, a primary care document was published on 3 July 2008. The Our NHS web site covers the strategic health authority reviews.

By putting patients' wishes first and giving doctors and nurses the freedom to respond to those wishes and offer the safest and most effective treatments, his proposals will transform the quality of care that patients receive.

The continuing work on telecare and telehealth led by the Whole System Demonstrator Programme will provide important evidence on how technology can contribute to supporting people with the safest and most effective treatments.

Links:
http://www.ournhs.nhs.uk/
On 8 July, the Department of Health published ‘Delivering Care Closer to Home: Meeting the Challenge’ this references the Darzi Review and also the White Paper from 2006 and looks at a number of programmes including the Whole System Demonstrators to make care closer to home a reality.

Link:

Additional Links relating to Darzi Review:
http://www.kingsfund.org.uk/media/government_vision.html

### 3 Dementia strategy consultation and Carers Strategy


The website also lists local events in connection with the consultation. The closing date is 11 September 2008.

The recent CSIP Briefing on telecare and dementia is available at

b) On 10 June 2008, the Government launched a strategy to improve the lives of carers. Sections 3.22 to 3.24 of the strategy cover the important role that telecare can play. 660 carers will be questioned about their
experience of technology support as part of the Whole System Demonstrator Programme evaluation. The benefits for carers have also been identified by organisations as part of the CSIP Networks programme.


4 Additional links and references

CSIP Networks is not responsible for the content of external links and does not endorse any suppliers or their products.

![Putting People First – Working to Make it Happen](http://www.dh.gov.uk/en/Publicationsandstatistics/Publications/PublicationsPolicyAndGuidance/DH_085642)

Putting People First – Working to Make it Happen (‘Telecare as integral’ – reference)

Commissioning to make a bigger difference – A guide for NHS and social care commissioners on promoting service innovation

Wales launches three demonstrator sites for chronic conditions
http://www.wales.nhs.uk/newsitem.cfm?contentid=10150

Annual AT Report to Department of Health 2008

Pandemic influenza: guidance on preparing mental health services in England
Commissioning housing support for health and well-being
http://www.integratedcarenetwork.gov.uk/housing/index.cfm?pid=528&catalogueContentID=3529

New Telemedicine Service To Help In The Care Of Sick Babies
http://www.medicalnewstoday.com/articles/112874.php

Pharmacists Run Telehealth Clinic To Keep Veterans Independent

Plans for 44 new VA clinics include IT to boost access to care
http://www.healthcaireitnews.com/story.cms?id=9468&fromRSS=true

"Wireless technology is future of telemedicine"

Research and Markets: North American Home Health Care and Disease

VA Launches Expansion in Veterans Health Facilities

The Financial Aspects of Alzheimer's Disease

NHS Confederation: Ambulance Service Network responds to ...

QRisk2 helps to predict risk of heart attacks

Biotronik launches cardiac telecare system
http://www.ehealtheurope.net/news/3878/biotronik_launches_cardiac_telecare_system
MultiEyeVision converts mobile phones into remote cameras
http://www.domain-b.com/industry/telecom/20080625_remote_cameras.html

Dementia care charging 'unfair'
http://news.bbc.co.uk/1/hi/health/7473546.stm

BIOTRONIK – Tomorrow's care today: Lumax 540 cardiac devices ...

NEWS FLASH: Analysts Forecast Growth In Global Telemedicine Market

Logging on to a Healthier Heart
http://www.newswise.com/articles/view/541973/

Consult A Doctor Unveils Next Generation Consumer Driven ...

Vega GPS bracelets sold into Spain
http://www.wirelesshealthcare.co.uk/wh/news/wk26-08-0004.htm

Digital solutions to serve the elderly

EU to fund technology for the elderly

NHS needs to plan for rapid innovation, Confederation says

Remote Blood Pressure Monitoring More Effective Than Conventional ...
http://www.insidermedicine.com/Archives/Remote_Blood_Pressure_Monitoring_More_Effective_Than_Conventional_Care_(Interview_with_Beverly_Green_MD_MPH)_2629.aspx

Common assessment for adults pilot announced

Study finds Web-based health care brings better results
http://seattlepi.nwsource.com/health/368229_bloodpressure25.html

Dementia: £220m for early intervention proposed
http://www.communitycare.co.uk/Articles/2008/06/25/108624/dementia-plan-says-200m-for-early-intervention-will-pay-dividends.html

Identification Devices May Interfere with Critical Care Equipment
http://www.medpagetoday.com/PublicHealthPolicy/PublicHealth/tb/9922

University Of Ulster Spin Out Unveils Breakthrough Vital Sign Monitors
http://www.medicalnewstoday.com/articles/112457.php
"Telemedicine" Emerges as Hospitals Discharge Quicker and Sicker

Biotronik launches cardiac telecare system
http://www.ehealtheurope.net/news/3878/biotronik_launches_cardiac_telecare_system

AT&T, Microsoft team on national e-health care
http://www.ehealtheurope.net/news/3878/biotronik_launches_cardiac_telecare_system

Telemedicine comes home

Wellcome Trust Backs Ulster Wire-Free Health Monitor Technology
http://news.ulster.ac.uk/releases/2008/3836.html

Mark Britnell announces changes to commissioning framework

Labs' Virtual NHS Aims to Put Wales Ahead on Patient Care

Remote cardiac monitoring made easier

Bainbridge warns of need for telecare

First Nursing Facility Installation of Masimo Patient SafetyNet(TM ... http://www.earthtimes.org/articles/show/first-nursing-facility-installation-of,447936.shtml

Bed and Chair Occupancy Sensors monitor patient safety.
http://news.thomasnet.com/fullstory/546060

SmartLife's “Health Vest” hopes

Social care clients to get control over money spent on support
http://www.guardian.co.uk/society/2008/jun/26/socialcare.longtermcare

What is the role of e-technology in mental health services and ...

Telecare a key tactic to improve health & well-being of UK’s 6 million carers
http://publictechnology.net/modules.php?op=modload&name=News&file=article&sid=16129
Improving Independence – Can Homecare Re-ablement Make a ...

http://www.communitycare.co.uk/Articles/2008/06/19/108581/improving-independence-can-homecare-re-ablement-make-a-difference-in-the-long.html

NHS Direct joins forces with Pfizer Health Solutions and Humana Europe


http://www.ehiprimarycare.com/news/nhs_direct Chooses Partners for Local Care

Trend Report: Telemedicine


Intel launches online community for caregivers and professionals (US)

https://www.connectingforcare.com/

Collaboration Forms to Monitor Vital Signs


Information Communication Technology for Home Care in Canada

http://www.cdnhomecare.ca/content.php?doc=172

Healthcare Interoperability event launched by EHI

http://www.ehealtheurope.net/news/3861/healthcare_interoperability_event_launched_by_ehi

YourCity.MD and TelaDoc Medical Services Announce Partnership to ...


Turn on the light to find ways of helping dementia sufferers

http://news.scotsman.com/health/Turn-on-the-light-to.4191054.jp

Telemedicine In Emergency Departments - Medical Journal Of Australia

http://www.medicalnewstoday.com/articles/111404.php

Less than one in twenty patients use NHS Choices


Patient Access, Broadband Connected, Report Says

http://www.newswise.com/articles/view/541779/

TELEHEALTH STUDIES SHOWS IMPROVED CONDITIONS

http://www.homecareautomationreport.com/article.php?id=694

Telecare a key tactic to improve health & well-being of UK’s 6 million carers

http://www.publictechnology.net/modules.php?op=modload&name=News&file=article&sid=16129&mode=thread&order=0&thold=0
Report from consultation workshop on innovative ICT tools and ...
http://www.healthtechwire.com/Pressrelease.146+M571d50ed302.0.html

Telecare features in government’s Carers Strategy

Star Healthcare launches

Blood glucose monitoring company enters UK market

Diabetes Diagnosis Doesn't Stop Athletes From Competing
http://www.diabeteshealth.com/read/2008/06/12/5781.html

BodyTel's Diabetes Meter, GlucoTel, Receives German award

BodyTel Obtains CE Marking for the GlucoTel Blood Glucose ...

Video-conferencing program helps patients breathe easy
http://www.canada.com/edmontonjournal/news/story.html?id=002a84e0-b6f8-40f6-9612-90fb1c318b65

eHealth Initiative and the Center for Improving Medication ...

Web 2.0 Revolution Underway in Healthcare

Jaltek gets wireless body monitor with Hidalgo buy
http://www.electronicsweekly.com/Articles/2008/06/13/43927/jaltek-getswireless-body-monitor-with-hidalgo-buy.htm

Microsoft, Kaiser to share info across e-health systems
http://binaryhealthcare.wordpress.com/2008/06/13/microsoft-kaiser-to-share-info-across-e-health-systems/

Remote Monitor Incorporates Mobile Phone Technology
http://www.hospitalbuyer.com/health-issues/diagnostic/remote-monitor-incorporates-mobile-phone-technology-2492/?camp=rssfeed&src=hb&type=textlink

Getting healthcare, without getting out of bed
http://www.zdnetasia.com/blogs/btw/0,3800011236,63004235,00.htm

TELEMEDICINE COMES HOME
Trident Funds TelaDoc
http://www.wirelesshealthcare.co.uk/wh/news/wk25-08-0006.htm

Monitoring Device Gives Patients Peace Of Mind

Centre of Health Technology opens in Oslo
http://www.ehealtheurope.net

New retirement bungalows unveiled in Lancashire

New Report Forecasts That Global Telemedicine Market Will Reach ...

US healthcare providers 'to up spending on business telecoms'

Kaiser signs up for Microsoft’s HealthVault
http://www.e-health-insider.com/news/3831/kaiser_signs_up_for_microsoft%E2%80%99s_healthvault

Project Lifesaver feels the budget crunch
http://www.gazette.net/stories/061108/chevnew203815_32362.shtml

Methodology to assess telemedicine applications - Call for tenders ...
http://www.eppractice.eu/document/4801

Microsoft to pilot a consumer health records management system
http://www.betanews.com/article/Microsoft_to_pilot_a_consumer_health_records_management_system/1213129812

Telemedicine Can Help Cut Chronic Disease Costs, Study Finds

Chicago Veterans Use Telehealth Technology for Mental Health Care

Bright Light Eases Dementia in Elderly Nursing Home Patients

Connecting for Health to take over NHS Choices

Nanoscience affiliate Sentinel wins first contract for MyAmego system
Stick-on medical monitors could save climbers’ lives
http://news.scotsman.com/scotland/Stickon-medical-monitors--could.4167360.jp

Initiative pushes preventive health care

Patients Benefit with Telehealth
http://health-care-it.advanceweb.com/editorial/content/editorial.aspx?CC=114567

King’s Fund calls for ‘virtual polyclinics’

Project Lifesaver - Another life saved…
http://www.scottsmb.com/2008/06/09/project-lifesaver-another-life-saved/

New service provides high-tech health alerts
http://www.canada.com/reginaleaderpost/news/story.html?id=09b812d4-4a77-4f73-880d-09d79f69ade8

First in Texas: TeleHealth Services Launches TigrNet(TM ...
http://notebooks.consumerelectronicsnet.com/articles/viewarticle.jsp?id=417102

Lifesaving jewelry
http://www.petoskeynews.com/articles/2008/06/09/editorials/doc484d0a8575c81001066645.txt

Telehealth for chronic disease patients cuts costs
http://www.daytondailynews.com/b/content/oh/story/business/2008/06/09/ddn060908telehealthweb.html

Telemedicine Rehab Helps COPD Patients
http://medicalmigrant.blogspot.com/2008/06/telemedicine-rehab-helps-copd-patients.html

Mobile phone that reads for blind people

EXPERTS EMBRACE FUTURE AND BACK TELEHEALTHCARE

Technology is crucial to home care systems

Wiltshire PCT deploys new e-referral system

Is Google good for your health records?

Thompson, Hulshof introduce bill to expand use of telehealth
http://lakeconews.com/content/view/4467/778/
Caveat Emptor: The Need for Evidence, Regulation, and ...
http://ajm.sagepub.com/cgi/content/abstract/23/3/208

New personal care budget scheme in Northamptonshire
http://www.craegmoor.co.uk/news/industry/18625350/new_personal_care_budget_scheme_in_northamptonshire.aspx

Sony Ericsson Coins Telemedicine, Saves Lives

Texas Telehealth Cost Benefit Study
http://telehealthcanada.blogspot.com/2008/05/u-of-texas-telehealth-cost-benefit.html

American Well plans to bring convenience to telehealth
http://www.healthcareitnews.com/story.cms?id=9345&fromRSS=true

'Tele-nurses' offer alternative to tying up ambulances

Remotely tracking elderly’s moves & vital signs, the future?
http://businessshrink.biz/psychologyofbusiness/2008/06/04/remotely-tracking-elderlys-moves-vital-signs-the-future/

BiancaMed - Innovative Health and Wellness Monitoring For ...

Mobile Patient Monitoring in Korea

Officials consider tracking system for elderly

New Study Shows Home Care Nurses Drive More Miles For Their Job ...
http://www.emediawire.com/releases/2008/6/prweb1058764.htm

Surfing the Net - New e-Therapy

NHS Confederation – Disruptive Innovation
http://www.debatepapers.org.uk/pdf/Futures-Debate-5.pdf

New Glucose Sensor Technology Connects To Mobile Phones
http://www.wirelesshealthcare.co.uk/wh/news/wk26-08-0005.htm

How can technology adoption be speeded up in the NHS?
http://www.mtbeurope.info/content/ft806001.htm
A research project currently active in the West Midlands is searching for published and locally-held evaluations that might shed light on the benefits or drawbacks of automatic medication dispensers. As there is very little published literature Margaret McArthur, the project researcher from the Health Services Management Centre at the University of Birmingham, is inviting Local Authorities and PCTs who have undertaken their own evaluations to share these with the project. Evaluations should preferably concern the use of 50 or more dispensers. Case studies are also welcome. Please contact Margaret at mail@mmcarthur.co.uk if you have something you could share. The research is being undertaken on behalf of the West Midlands SHA and ADASS &CSIP Regional Telecare Network."

### 6 Events

**a) CSIP Housing LIN Meetings**

*Full list of Housing LIN events:*
http://www.icn.csip.org.uk/housing/index.cfm?pid=167

*Latest Housing LIN Newsletter:*

**b) CSIP Network’s Mike Clark will be speaking at Enabling People with Long Term Conditions – how telecare, electronic and computer-based technologies can help – London - 16 September 2008**


**c) TSA Conference, Brighton on 3-5 November 2008 - CSIP Networks, Tim Ellis (Department of Health) will be covering the Whole system Demonstrators and Ed Harding from CSIP will be speaking at the TSA Conference – for more details*  
http://www.telecare.org.uk/information/42301/46531/national_telecare_and_telehealth_conference/

The Foundation for Assistive Technology (FAST) provides a full listing of forthcoming telecare events – see [http://www.fastuk.org/services/events.php?pg=2](http://www.fastuk.org/services/events.php?pg=2). Suppliers also run telecare and telehealth events – check their web sites regularly for dates.

All previous telecare eNewsletters are available at: [www.icn.csip.org.uk/telecarenewsletters](http://www.icn.csip.org.uk/telecarenewsletters)

### CSIP Telecare Services

You can send comments and questions about the CSIP Implementation Guide, factsheets or other resources or contact us via telecare@csip.org.uk. Also, use this mailbox to send in good practice examples. If you or a colleague would like to receive future copies of the newsletter then all you need to do is register at [http://www.icn.csip.org.uk/index.cfm?pid=12](http://www.icn.csip.org.uk/index.cfm?pid=12)